

PE 03-033

Attachment
B2

Suzuki 9/25/03

Letter to ODI

SUZUKI		CONTACT REPORT		C114473	
240761	H/SUZUKI NORTH	3:200	3:20		
172/241-4623	CATHERINE				
10	DALLAS TX				
CAM CHAIN TENSIONER				OWN DLE	
				EST-RJEX	
				2X210125	
WINFO					
RECAL				2945	
				6-28-99	
CUSTOMER COMPLAINING OF				3-6-00	
EXCESSIVE ENGINE NOISE				RY4872	
DLR INSPECTED BIKE.					
FOUND NEW TYPE TENSIONER					
WAS ACTUALLY NOT MAINTAINING					
CAM CHAIN TENSION					
TECHNICIAN ABLE TO					
PUSH RAW ASSY INTO					
BODY OF TENSIONER					
WITH OUT REMOVING ANYTHING					
REPLACE TENSIONER.				DLR	
NEW TENSIONER FAILED - WARRANTY				3-7-00	
595801	DDBO0004473				

SUZUKI		CONTACT REPORT		C112437
246492	Barnies			3/28
562894	Cathy			
8				
Rattle Sound from engine - recall already performed. Replace Tensioner Lug [Recall time.				WOLF GSXR750X 5X2100135
				3000 Approx
Autho #				3/15
				EWEIS.
Performed recall 7/16/99				
450 miles				
				X
Replace Tensioner Assy.				OOR
02925 / SWB R 2437				Yes

02925,1

PRODUCT INFORMATION REPORT

Dealer Number	230774		TSM Name	JERRY MONROE		Date	9-4-02	
Dealer Name	NICHOLSON'S ENTERPRISES		Tech Area	5	Customer Name	[REDACTED]		
City	ANN ARBOR		State	MI.	Model	GSX-R750X		
Dealer Contact	ROB	Position	SERV. MGR.		VIN	5X2101267		
MIR,9,4,02,A								
<ul style="list-style-type: none"> THE CUSTOMER, (MR. [REDACTED]), HAS COMPLAINED OF PROBLEMS (ENGINE NOISE) SINCE THE ENGINE WAS REBUILT DUE TO A FAILURE THAT WAS THE RESULT OF THE RECALL TO THE CAM CHAIN ADJUSTER NOT BEING COMPLETED BY THE SELLING DEALER (NOW DEFUNCT, SAGINAW POWERSPORTS). THIS CUSTOMER [REDACTED] PURCHASED THIS M/C SECOND HAND FROM THE ORIGINAL OWNER. THE ORIGINAL OWNER DIDN'T TAKE THE M/C IN FOR THE RECALL. HE WAS NOTIFIED BY MAIL THE NEED FOR THIS REPAIR OR ENGINE DAMAGE COULD RESULT. AFTER PURCHASING, MR. [REDACTED] (CUST) RODE THE M/C FOR SEVERAL THOUSAND MILES BEFORE THE ENGINE WAS DAMAGED DUE TO THE RECALL NOT BEING COMPLETED. MR. [REDACTED] (CUST) TOOK THE M/C TO NICHOLSON'S CYCLE SEEKING REPAIRS. NICHOLSON'S DISCOVERED THE RECALL HADN'T BEEN COMPLETED AND THAT WAS THE CAUSE OF THE ENGINE DAMAGE. NICHOLSON'S CALLED ASMG FOR AUTHORIZATION TO DO THE REPAIRS FOR THIS CUST. NICHOLSON'S WAS ISSUED AUTHORIZATION AND DIRECTED TO MAKE THE REPAIR FOR THE CUSTOMER. AFTER COMPLETING REPAIRS BY INSTALLING A RECALL "KIT", DLR. FOUND THE ENGINE MADE NOISE AFTER JUST A FEW MOMENTS OF OPERATION. THEY MISDIAGNOSED THE CAUSE OF THE NOISE AS A CAM CHAIN ADJUSTER. IN FACT, THE CAM CHAIN GUIDE HAD BEEN DAMAGED DURING INSTALLATION. THIS WAS THE SOURCE OF THE NOISE AND NOT THE ADJUSTER AT ALL. BUT, THE DEALER INSTALLED ANOTHER NEW ADJUSTER, THE NOISE REMAINED. CUST WAS ADVISED THIS WOULD BE THE LEVEL OF NOISE TO BE EXPECTED FOR THIS M/C. THE CUSTOMER HAS BEEN CONCERNED ABOUT THE LEVEL OF NOISE IN ENGINE @ 2500-3000 R.P.M.—BOTH WHILE ACCELERATING & DECELERATING THE ENGINE R.P.M.'S. I HADN'T BEEN CONTACTED BY THE DEALER UNTIL JUST RECENTLY. (A FEW DAYS) THIS NOISE HAS REMAINED CONSTANT, SAYS BOTH THE DEALER AND MR. RAAB, SINCE THE RECALL LISTED ON SERVICE BULLETIN # GSX-R-107 WAS COMPLETED BY THIS DEALER (NICHOLSON'S ENTERPRISES). <p>THIS REPORT IS CONTINUED ON FOLLOWING PAGES:</p>						Miles	6780	
						Purchase Date	4/01—2 nd owner	
						Failure Date	From 7-1-02	
						Age	30 ??	
						Weight	210 ??	
						Height	6' 2"	
						Experience	lots	
						Fuel Brand	Sunoco 94	
						Fuel Type	premium	
						Fuel Octane	94	
						Engine Oil Brand	HONDA	
						Engine Oil Weight	10-30	
						Engine Oil Cc	FULL	
Pre-Mix Ratio	DNA							
Trans Oil Type	HONDA							
Trans Oil Weight	10-30							

Vehicle Condition	GOOD		Accessories	After market windshield & Muffler	Trans Oil Cc	DNA
Use of use	Street/High way			Parts Location	Dir.	
Photographs	Yes	Quantity	8	Other attachments	None	

PHOTO ATTACHMENTS



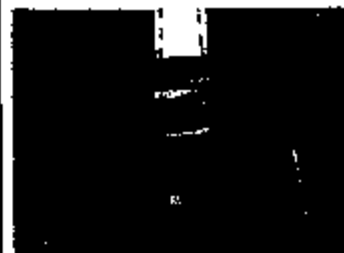
MR. [REDACTED] M/C AS THE INSPECTION STARTED.



VIEW OF THE DENTED CAM CHAIN GUIDE PIECE.



BETTER VIEW OF THE DAMAGED CAM CHAIN GUIDE ASSEMBLY. IT'S THE DARKER COLOR PART AND THE DENT IS IN THE MIDDLE OF THE PART.



BEST VIEW OF THE DAMAGED CAM CHAIN GUIDE ASSEMBLY. THE LARGE INDENTATION CAN BE EASILY SEEN ON THE LEFT SIDE OF THIS PHOTO. THIS DENTED AREA WAS THE RESULT OF INCORRECT INSTALLATION AND THE SOURCE OF THE ENGINE NOISE.



THIS IS THE CAM CHAIN ADJUSTER ASSEMBLY WE REMOVED FROM THE ENGINE. WE COULDN'T ANYTHING WRONG WITH THIS PART.



THIS IS THE CONTACT END OF THE ADJUSTER ASSEMBLY. THERE IS VISIBLE SIGNS OF MUCH USE. STILL LOOKS NEW.



THIS VIEW SHOWS THE NUMBERS THAT VERIFY THIS TO BE THE CORRECT PART FOR THE RECALL. THIS IS THE CAM CHAIN ADJUSTER THAT WAS IN THE ENGINE PRIOR TO TODAY.



SHOWN IN THIS PHOTO ARE THE TWO CAM CHAIN GUIDE PARTS. THE LOWER ONE IS THE PART THAT WAS IN THE ENGINE WHEN WE INSPECTED IT. THE UPPER (LIGHTER COLOR) IS THE PART WE INSTALLED TODAY. THIS PARTS HAVE BEEN CHANGED SLIGHTLY. FUNCTIONALITY IS THE SAME.

PRODUCT INFORMATION REPORT

Dealer Number	230774		TSM Name	JERRY MONROE		Date	9-4-02	
Dealer Name	NICHOLSON ENTERPRISES		Tech Area	5		Customer Name	[REDACTED]	
City	ANN ARBOR		State	MI.		Model	GSX-R750X	
Dealer Contact	ROB	Position	SERV. MGR.			VIN	5X2101267	
MIR, 9,4,02,B <u>THIS IS A CONTINUATION OF REPORT # MIR, 9,4,02,A</u> <ul style="list-style-type: none"> THE DAMAGE TO THE CAM CHAIN GUIDE HAD BEEN CAUSED BY INCORRECT INSTALLATION PROCEDURE. THE TECH (DAVE) STATED HE "JUST INSTALLED IT (THE ADJUSTER) RIGHT FROM THE PACKAGE". HE DIDN'T CHECK TO SEE IF THE CAM CHAIN ADJUSTER PUSH ROD WAS FULLY RETRACTED AS IS DIRECTED IN SERVICE BULLETIN # GSX/GSX-R-107 AND IN THE SERVICE MANUAL, SECTION # 12. WITHOUT THE ADJUSTER PUSH ROD BEING FULLY RETRACTED, AND LOCKED, DAMAGE WILL RESULT. IF THE CAM CHAIN ADJUSTER IS INSTALLED, THE ATTACHMENT BOLTS FOR THE CAM CHAIN ADJUSTER ARE INSTALLED AND TIGHTENED, THIS PLACES PRESSURE AGAINST THE CHAIN GUIDE ASSEMBLY. THE PRESSURE FROM TIGHTENING THE BOLTS WILL CAUSE THE GUIDE FACE TO BE DENTED AND DEFORMED. THAT'S WHAT WE FOUND. THAT'S WHEN THE TECHNICIAN (DAVE) TOLD ME HE HADN'T SEEN THE INSTRUCTIONS. HE SAID THEY WEREN'T MADE AVAILABLE TO HIM. THESE INSTRUCTIONS ARE ON PAGE 5/19 OF GSX/GSX-R BULLETIN # 107 AND ALSO IN SECTION 12 OF THE GSX-R750Y SERVICE MANUAL. I ORDERED REPLACEMENT PARTS WHICH INCLUDED: THE CAM CHAIN ADJUSTER ASSY. (THE ORIGINAL CHECKS O.K., BUT TO PUT CUSTOMERS MIND AT EASE WE ARE REPLACED IT), CAM CHAIN (AGAIN IT CHECKS O.K., BUT FOR CUST. PIECE OF MIND WE REPLACED IT) AND THE REAR CAM CHAIN GUIDE (DUE TO INSTALLATION DAMAGE AND IT BEING THE CAUSE OF THE NOISE IN THE ENGINE) THESE PARTS WERE SENT VIA NEXT DAY DELIVERY TO THE DLR. I RETURNED THAT NEXT DAY (9-3-02) TO ASSIST IN THE INSTALLATION. WITH MR. [REDACTED] OBSERVING THE PARTS WERE INSTALLED, WE RAN THE ENGINE WITH THE M/C ON THE BENCH. THERE WAS NO UNUSUAL NOISE. THEN MR. RAAB TOOK THE FIRST TEST RIDE. HE SAID IT IS RUNNING SO QUIET THAT ONLY THE EXHAUST NOTE COULD BE HEARD. I THEN TOOK A TEST RIDE TO VERIFY HIS FINDINGS. YES, THE ENGINE RUNS VERY QUIET AND PERFORMS PROPERLY AS WELL. 						Engine Number Miles 6780 Purchase Date 4/01-2ND OWNER Failure Date Age 30—APPROX. Weight 210 APPROX. Height 6'2" Experience LOTS Fuel Brand SUNOCO Fuel Type PREM. Fuel Octane 94 Engine Oil Brand SPECTRO Engine Oil Weight 10-40 Engine Oil Cc FULL Pre-Mix Ratio Trans Oil Type FULL Trans Oil Weight 10-40 Trans Oil Cc FULL		
<u>THIS REPORT IS CONTINUED ON SUBSEQUENT PAGES:</u>								
Vehicle Condition	GOOD		Accessories	AFTER MARKET MUFFLER & WINDSHIELD		Trans Oil Cc	FULL	
Type of use	STREET/HIGHWAY/LOCAL			Parts Location	MY POSSESSION			
Photographs	YES	Quantity	Other attachments		NONE.			

PRODUCT INFORMATION REPORT

Order Number	230774		TSM Name	JERRY MONROE		Date	9-4-02	
Dealer Name	NICHOLSON ENTERPRISES		Tech Area	5	Customer Name			
City	ANN ARBOR		State	MI.	Model	GSX-R750X		
Dealer Contact	ROB	Position	SERV. MGR.		VIN	5X2101267		
MIR,9,4,02,C <u>THIS IS A CONTINUATION OF MIR,9,4,02,B</u> AS FOR THE ANOMALIES: <ul style="list-style-type: none"> • THE DLR. SENT IN THREE CAM CHAIN ADJUSTER ASSEMBLIES: ROB, (SERV. MGR.) SAID THESE ADJUSTERS WERE AVAILABLE DUE TO AN OVERSIGHT IN THE STORE HOUSEKEEPING (STORING AND DISPOSAL OF WARRANTY/RECALL PARTS). THESE PARTS HAD BEEN INSPECTED BY ME ON 1/17/00. #1, THIS ADJUSTER ASSEMBLY CAME FROM A GSX1300X THAT HAD GONE THROUGH A SIMILAR RECALL FOR THAT MODEL. (PARTS WERE HELD IN THE SAME AREA). • AS FOR THE OTHER TWO ADJUSTERS: <ul style="list-style-type: none"> • THE 1ST WAS THE ORIGINAL ADJUSTER FROM THE FACTORY. IT NEEDED TO BE REPLACED, BUT WASN'T UNTIL THE ENGINE WAS DAMAGED. • 2ND WAS THE RECALL ADJUSTER. THIS ONE CAUSED THE DAMAGE TO THE CAM CHAIN GUIDE BY BEING IMPROPERLY INSTALLED. • THAT BRINGS US TO THE PRESENT. AS STATED EARLIER, THIS PRESENT ADJUSTER WAS REPLACED FOR THE CUSTOMERS PIECE OF MIND. IT SHOWS NO DAMAGE AND APPEARS TO FUNCTION CORRECTLY. <p>THE DLR. HAD HELD THESE PARTS AS WELL AS OTHERS WITH THE INTENTION OF CLEANING THEM OUT WHEN WARMER WEATHER ARRIVED (IT WAS IN JANUARY IN MICH.). HOWEVER, THE SPRING SALES RUSH ARRIVED AND THE PARTS DIDN'T GET THROWN OUT. ROB, (SERV MGR) PROMISES TO DO A BETTER JOB OF POLICING THE WARRANTY PARTS STORAGE AREA. WE HAD ACTUALLY PLACED THE PARTS TO BE THROWN OUT IN A SEPARATE AREA. WHEN THE WARRANTY CLERK (DAN) WAS ASKED FOR THE ADJUSTERS THAT WERE EVENTUALLY SENT IN HE (DAN, WARRANTY CLERK) WENT TO THE DISCARD AREA AND LOOKED FOR MATCHING ITEMS. HE THEN PUT SUZUKI WARRANTY TAGS ON THEM (I HAD REMOVED THE ORIGINAL WARRANTY TAGS) AND SENT THEM IN NOT REALIZING THAT ONE OF THE ADJUSTERS IS FROM AN ENTIRELY DIFFERENT ENGINE (GSX1300R).</p>						Engine Number Miles 6780 Purchase Date 4/01--2ND Owner Failure Date Age Weight Height Experience Fuel Brand Fuel Type Fuel Octane Engine Oil Brand Engine Oil Weight Engine Oil Cc Pre-Mix Ratio Trans Oil Type Trans Oil Weight Trans Oil Cc		
<u>THIS REPORT IS CONTINUED ON SUBSEQUENT PAGES:</u>								
Vehicle Condition			Accessories			Trans Oil Cc		
Type of use				Parts Location				
Photographs		Quantity		Other attachments				

PRODUCT INFORMATION REPORT

Order Number	230774		TSM Name	JERRY MONROE		Date	9-4-02																																					
Dealer Name	NICHOLSON ENTERPRISES		Tech Area	5	Customer Name	[REDACTED]																																						
City	ANN ARBOR		State	MI.	Model	GSX-R750X																																						
Dealer Contact	ROB	Position	SERV. MGR.		VIN	5X2101267																																						
MIR,9,4,02,D <u>THIS IS A CONTINUATION OF MIR,9,4,02,A</u> <ul style="list-style-type: none"> • MILEAGE OF THIS UNIT : WHEN THIS UNIT'S ENGINE WAS REPAIRED, (ENGINE REBUILD FOR DAMAGE CAUSED DUE TO RECALL NOT BEING DONE) THE M/C WAS TRANSPORTED TO THE CUSTOMER'S STORAGE RENTAL. IT REMAINED THERE UNTIL SPRING ARRIVED (CUST STARTED RIDING ABOUT EARLY MAY, 02) THIS LONG PERIOD OF STORAGE ACCOUNTS FOR THE RELATIVELY LOW USE. THE CUSTOMER HAS RIDDEN ABOUT 1,400 MILES THIS SUMMER WHILE THE ENGINE WAS MAKING THE NOISE. 						<table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>Engine Number</td><td></td></tr> <tr><td>Miles</td><td style="text-align: center;">6780</td></tr> <tr><td>Purchase Date</td><td style="text-align: center;">4/01—2ND OWNER</td></tr> <tr><td>Failure Date</td><td></td></tr> <tr><td>Age</td><td style="text-align: center;">30—APPROX</td></tr> <tr><td>Weight</td><td style="text-align: center;">210 APPROX</td></tr> <tr><td>Height</td><td style="text-align: center;">6' 2"</td></tr> <tr><td>Experience</td><td style="text-align: center;">LOTS</td></tr> <tr><td>Fuel Brand</td><td style="text-align: center;">SUNOCO</td></tr> <tr><td>Fuel Type</td><td style="text-align: center;">PREM.</td></tr> <tr><td>Fuel Octane</td><td style="text-align: center;">94</td></tr> <tr><td>Engine Oil Brand</td><td style="text-align: center;">SPECTRO</td></tr> <tr><td>Engine Oil Weight</td><td style="text-align: center;">10-40</td></tr> <tr><td>Engine Oil Cc</td><td style="text-align: center;">FULL</td></tr> <tr><td>Pre-Mix Ratio</td><td></td></tr> <tr><td>Trans Oil Type</td><td style="text-align: center;">SPECTRO</td></tr> <tr><td>Trans Oil Weight</td><td style="text-align: center;">10-40</td></tr> <tr><td>Trans Oil Cc</td><td style="text-align: center;">FULL</td></tr> </table>			Engine Number		Miles	6780	Purchase Date	4/01—2ND OWNER	Failure Date		Age	30—APPROX	Weight	210 APPROX	Height	6' 2"	Experience	LOTS	Fuel Brand	SUNOCO	Fuel Type	PREM.	Fuel Octane	94	Engine Oil Brand	SPECTRO	Engine Oil Weight	10-40	Engine Oil Cc	FULL	Pre-Mix Ratio		Trans Oil Type	SPECTRO	Trans Oil Weight	10-40	Trans Oil Cc	FULL
Engine Number																																												
Miles	6780																																											
Purchase Date	4/01—2ND OWNER																																											
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Fuel Type	PREM.																																											
Fuel Octane	94																																											
Engine Oil Brand	SPECTRO																																											
Engine Oil Weight	10-40																																											
Engine Oil Cc	FULL																																											
Pre-Mix Ratio																																												
Trans Oil Type	SPECTRO																																											
Trans Oil Weight	10-40																																											
Trans Oil Cc	FULL																																											
Vehicle Condition	GOOD		Accessories	AFTER MARKET MUFFLER & WINDSHIELD		Trans Oil Cc	FULL																																					
Type of use	STREETS/HIGHWAY/INTERSTATE			Parts Location	I HAVE THE OLD PARTS																																							
Photographs	YES	Quantity	8	Other attachments	NONE																																							

PRODUCT INFORMATION REPORT

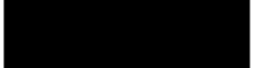
Dealer Number	217476		TSM Name	DON DALE		Date	03/26/01	
Dealer Name	POWERSPORTS N.W.		Tech Area	02	Customer Name			
City	CENTRALIA		State	WA	Model	GSX-R750X		
Dealer Contact	SHANE GARNAS	Position	SERVICE MANAGER			VIN	2X2100156	
RECALL CAM CHAIN TENSION ADJUSTER FAILED <ul style="list-style-type: none"> • RECALL ADJUSTER FAILED. MODERATE ENGINE NOISE RESULTED. TENSIONER "BLADE" WORN. • INSPECTED CHAIN AND OTHER COMPONENTS FOR WEAR OR DAMAGE. NONE FOUND. • ADJUSTER PLUNGER MOVES APPROX. 1/2 WAY IN WHEN SQUEEZED BETWEEN FINGERS. • REQUESTED ADJUSTER BE SENT TO BREA/JOE CANNON. • NEW ADJUSTER AND TENSIONER AUTHORIZED. 						Engine Number		
						Miles	3100	
						Purchase Date	06/05/00	
						Failure Date	02/09/01	
						Age		
						Weight		
						Height		
						Experience		
						Fuel Brand		
						Fuel Type		
						Fuel Octane		
						Engine Oil Brand		
						Engine Oil Weight		
						Engine Oil Cc		
						Pre-Mix Ratio		
						Trans Oil Type		
						Trans Oil Weight		
Vehicle Condition	GOOD		Accessories	NONE		Trans Oil Cc		
Type of use	STREET RIDING			Parts Location	TO BREA			
Photographs		Quantity		Other attachments				



TECHNICAL CONTACT REPORT

DEALER 233226	DEALER NAME DBA J WALKERS H S Y SD DA	DATE 10/4/00	TIME 12:31 PM
PHONE 904/761-2411	CONTACT PERSON MIKE	TAXID NUMBER [REDACTED]	
TECH 08	CITY SOUTH DAYTONA	STATE FL	Model GSXR750X
Problem Description: UNIT HAS ENGINE DAMAGE			VIN 5X2101740
CAM CHAIN TENSIONER ALLOWED UNIT TO JUMP TIME CAUSED DAMAGE TO PISTONS, CYL, HEAD			Engine
			Miles 319
			Purchase Date 1/8/99
			Failure Date 4/5/00
			Selling Dealer SAME
			Customer Name
			Age 0
			Weight 0
			Height
			Experience
			Fuel Brand
			Fuel Type
			Oiltype 0
			Engine Oil Brand
			Engine Oil Weight
Engine Oil CC 0			
Radio			
Tires Oil Brand			
Tires Oil Weight			
Tires Oil CC 0			
Parts Location			
Closed			
Work Authorized PARTS AND LABOR			
Justification BACKORDER PARTS CAUSED DELAY			
Order Number	PAS # DLB000E1004	Sequence #	Amount 0

PRODUCT INFORMATION REPORT

Dealer Number	241733		TSM Name	B.Groth		Date	5/1/00	
Dealer Name	JERRY FERRAL SUZ		Tech Area	4	Customer Name			
City			State		Model	GSXR750X		
Dealer Contact	Bill	Position	service		VIN	Xx2100888		
<p>The recall tensioner started to make noise similar the original one.</p> <p>It starts to buzz around 6-6500rpm most noticeable during decel.</p> <p>The verified the condition by inspecting the center screw on the adjuster starting to rotate when the noise started up.</p> <p>Part sent to S.Muthig at his request.</p>					Engine Number	N/a		
					Miles	10,370		
					Purchase Date	N/a		
					Failure Date	4/25/00		
					Age	28		
					Weight			
					Height			
					Experience			
					Fuel Brand			
					Fuel Type			
					Fuel Octane			
					Engine Oil Brand	N/a		
					Engine Oil Weight			
					Engine Oil Cc			
					Pre-Mix Ratio			
Trans Oil Type								
Trans Oil Weight								
Vehicle Condition	good		Accessories	none		Trans Oil Cc		
Type of use	Street only			Parts Location	Going to S.Muthig			
Photographs	none	Quantity		Other attachments	none			

PRODUCT INFORMATION REPORT

Dealer Number	235814		TSM Name	B.Groth		Date	5/1/00	
Dealer Name	STEVENS MOTORS		Tech Area	4	Customer Name	[REDACTED]		
City	OMAHA		State	NE	Model	GSXR750X		
Dealer Contact	MARK	Position	SER. MGR		VIN	8x2101067		
<p>The recall adjuster started to make noise similar to the original. It was installed July 16/99 at that time it had 2430 miles.</p> <p>The recall part is being sent to S.Muthig at his request</p>					Engine Number	N/a		
					Miles	9000		
					Purchase Date	N/a		
					Failure Date	4/23/00		
					Age	28		
					Weight	180		
					Height			
					Experience			
					Fuel Brand			
					Fuel Type			
					Fuel Octane			
					Engine Oil Brand	N/a		
					Engine Oil Weight			
					Engine Oil Cc			
					Pre-Mix Ratio			
Trans Oil Type								
Trans Oil Weight								
Vehicle Condition	good		Accessories	pipe		Trans Oil Cc		
Type of use	street			Parts Location	Going to S.Muthig			
Photographs	no	Quantity		Other attachments	no			



TECHNICAL CONTACT REPORT

DEALER 245046	DEALER NAME DBA BILL LENNONS SUZUKI	DOB 4/6/00	TIME 10:41 AM
PHONE 904/797-8955	Contact Person AL	TBM Name [REDACTED]	
TECH 08	CITY SAINT AUGUSTINE	STATE FL	Model GSXR750X
Problem Description: TENSIONER FAILURE UNITS RECALL HAD BEEN DONE AT THE FACTORY			VN 0X2104674
DEALER FOUND WEAR ON THE TENSIONER GUIDES DEALER PREVIOUSLY REPLACED THE TENSIONER 2/15/00 WHEN THE CUSTOMER COMPLAINED OF A RATTLE.			Engine
			Miles 3,655
			Purchase Date 10/12/99
			Failure Date 3/31/00
			Selling Dealer SAME
			Customer Name
			Age 0
			Weight 0
			Height
			Experience
			Fuel Brand
			Fuel Type
			Oilene 0
			Engine Oil Brand
			Engine Oil Weight
Engine Oil CC 0			
Ratio			
Trans Oil Brand			
Trans Oil Weight			
Trans Oil CC 0			
Work Authorized			Parts Location
Chain Number	PAGE #	Sequence #	Amount 0
			Closed



TECHNICAL CONTACT REPORT

244953	DBA GAULDINGS SKI & CYCLE		Date	4/4/00	Time	12:57 PM
410/679-2200	Contact Person		TOM M			
07	CITY	JOPPA	STATE	MD	Model	GSXR750X
Problem Description: SERVICE MANAGER TOLD ME THE BIKE IS RACED ON THE DRAG STIP EVERY WEEKEND. CUSTOMER IS ALSO FOND OF DOING WHEELIES				VIN	3X2101204	
				Engine		
UNIT HAS CAM CHAIN NOISE RECALL WAS PERFORMED AT A PRIOR DATE AND GUIDE STRIPS WERE CHECKED THEN. NO DAMAGE WAS FOUND. RACING VOIDS WARRANTY				MPH	5,502	
				Purchase Date		
				Failure Date		
				Selling Dealer		
				Customer Name		
				Age	0	
				Weight	0	
				Height		
				Experience		
				Fuel Brand		
				Fuel Type		
				Citane	0	
				Engine Oil Brand		
				Engine Oil Weight		
				Engine Oil CC	0	
				Ratio		
				Work Authorized		
Trans Oil Weight						
Location				Trans Oil CC	0	
				Parts Location		
Claim Number	PAS #	Sequence #	Amount	0	Closed	

WAT

SUZUKI		CONTACT REPORT		B 08709	
DEALER NUMBER 249272	DEALER NAME Calmes	DATE 3/3/	TIME		
TECHNICIAN 3		SALES CONTACT Kavik(?)			
PROBLEM DESCRIPTION Stopped running on highway runner pushed in Jumped time 12800 Tensioner plunger pushed in.		TEST NAME WOLF MODEL SV 650 YEAR 2003 ENGINE SALES \$ 10,000 PURCHASE DATE 7/22/99 FAILURE DATE 3/ /00 BILLING CLERK			
3x's with diagnosis, other DLR Slippy & overlooking similar problem.					
Recall done! 8/4/99 862 miles					
4th one! w recall					
No recall P/n on claim.		X			
WORK AUTHORIZED Reset Cam timing, Install new tensioner.		PARTS LOCATION DLR CLOSED Yes			
CLAIM # 326390	SWB # SWB000R 2709	AMOUNT \$		FOLLOW-UP	



SERVICE EVALUATION REPORT [] TSM: P. BOYD FORM#: 165
 VEHICLE INFORMATION REPORT [X] AREA: 3 DATE: 10/18/99

ATT: TECH SERVICE/STEVE MUTHIG

MODEL: GSI-R750X

PROBLEM:

VIN#: XK2101880

CAM TIMING CHANGE

ENG#:

DATE SOLD: 7/8/99

DATE FAILED: 9/21/99

DLR#: 237868 DLR NAME: MOTORSPORTS OF MUSKOGEE

MI/RS: 2330

CITY: MUSKOGEE ST: OK CONTACT: GLEN

PARTS LOCATION: STEVE

MUTHIG

GAS BRAND: TYPE:

PRIOR REPORT: NO

ENG. OIL BRAND: WT: CC:

#UNITS INVOLVED: 1 SOLD: Y

TRANS OIL BRAND: WT: CC:

AUTH: Y[] N[] P[] L[]

CONDITION OF VEHICLE: NEW

CLAIM#:

ACC. OR NON-STOCK EQUIP: NONE

ATTACHMENTS: Y[] N[X]

CUSTOMER: [REDACTED]

RIDER AGE: ? WEIGHT:

TYPE OF USE: STREET

PURPOSE OF INSP:

IN DLR[X] TEL[]

FOLLOW UP []

DESCRIBE THE SITUATION USING "WHO, WHAT, WHERE, WHY, AND HOW."

Unit would start and run but would not pull higher rpm's and made excessive intake noise. Dealer and I found the exhaust cam out of time 2 teeth. We reset the timing and test rode unit, it now runs fine. After I left the dealership dealer test rode the unit again and they reported that it jumped time again. They found the new style cam chain tensioner had failed. They replaced the tensioner and are sending it to Steve Muthig next day air.



SERVICE EVALUATION REPORT [] TSM: P. BOYD FORM#: 167
VEHICLE INFORMATION REPORT [X] AREA: 3 DATE: 10/18/99

ATT: TECH SERVICE/STEVE MUTHIG

MODEL: GSX-R750X

VIN#: 2X2102361

PROBLEM:

ENG#:

NEW STYLE CAM CHAIN TENSIONER FAILURE

DATE SOLD:

DATE FAILED: 9/28/99

DLR#: 237868 DLR NAME: MOTORSPORTS OF MUSKOGEE

MI/HRS: 4916

CITY: MUSKOGEE

ST: OK CONTACT: GLEN

PARTS

LOCATION: STEVE

MUTHIG

GAS BRAND: TYPE:

PRIOR REPORT: YES

ENG. OIL BRAND: WT: CC:

#UNITS INVOLVED: 1 SOLD: Y

TRANS OIL BRAND: WT: CC:

AUTH: Y[X] N[] P[X] L[X]

CONDITION OF VEHICLE: GOOD

CLAIM#:

ACC. OR NON-STOCK EQUIP: NONE

ATTACHMENTS: Y[] N[X]

CUSTOMER: [REDACTED]

RIDER AGE: 20 WEIGHT:

TYPE OF USE: STREET

PURPOSE OF INSP:

IN DLR [X] TEL: []

FOLLOW UP []

DESCRIBE THE SITUATION USING "WHO, WHAT, WHERE, WHY, AND HOW."

Customer claimed unit ran good it was parked then would not restart. Dealer and I found cam timing on both cams off apx 2 teeth. We reset timing but did not run the unit. Dealer later found the new style tensioner had failed causing timing to change. I asked dealer to repair as needed and send old tensioner to Steve Muthig next day air.

PRIVILEGED COMMUNICATION FOR USE OF COMPANY ATTORNEYS ONLY



SERVICE EVALUATION REPORT ☒ TSM:P. BOYD FORM#:169
VEHICLE INFORMATION REPORT ☐ AREA: 3 DATE:10/19/99

ATT: TECH SERVICE/STEVE MUTHIG

MODEL:GSX-R750X

VIN#:0X2101002

PROBLEM:

ENG#:

NEW STYLE CAM CHAIN TENSIONER FAILURE

DATE SOLD:UNKNOWN

DATE FAILED:10/9/99

DLR#:206644 DLR NAME: HUDSON VALLEY SALES

MI/HRS:6529

CITY: MILLWOOD ST:NY CONTACT: RICH

PARTS

LOCATION:STEVE

MUTHIG

GAS BRAND: TYPE:

PRIOR REPORT:YES

ENG. OIL BRAND: WT: CC:

#UNITS INVOLVED:1 SOLD:Y

TRANS OIL BRAND: WT: CC:

AUTH:Y☒N☐P☐L☐Y☐

CONDITION OF VEHICLE: GOOD

CLAIM#:8940,1

ACC. OR NON-STOCK EQUIP: NONE

ATTACHMENTS: Y☐N☒

CUSTOMER: [REDACTED]

RIDER AGE:23 WEIGHT:

TYPE OF USE: STREET

PURPOSE OF INSP:

IN DLR☐ TEL☒

FOLLOW UP ☐

DESCRIBE THE SITUATION USING "WHO, WHAT, WHERE, WHY, AND HOW."

Dealer contacted tech line concerning a new style cam chain tensioner failure. It is unknown how many miles are on the unit since the tensioner was replaced. Unit is in very good condition, still has original rear tire. Customer brought unit in complaining of erratic engine sounds. Dealer found new tensioner could be collapsed by hand but engine had not jumped time. I asked dealer to replace and send old tensioner to Steve Muthig as soon as possible.

2
PRIVILEGED COMMUNICATION FOR USE OF COMPANY ATTORNEYS ONLY



SERVICE EVALUATION REPORT [] TSM: P. BOYD FORM#: 166
VEHICLE INFORMATION REPORT [X] AREA: 3 DATE: 10/18/99

ATT: TECH SERVICE/STEVE MUTHIG

MODEL: GSX-R750X

VIN#: 8X2100615

PROBLEM:

ENG#:

NEW STYLE CAM CHAIN TENSIONER FAILURE

DATE SOLD:

DATE FAILED: 9/21/99

DLR#: 237868 DLR NAME: MOTORSPORTS OF MUSKOGEE

MI/HRS: 4838

CITY: MUSKOGEE ST: OK CONTACT: GLEN

PARTS

LOCATION: STEVE

MUTHIG

GAS BRAND: TYPE:

PRIOR REPORT: YES

ENG. OIL BRAND: WT: CC:

#UNITS INVOLVED: 1 SOLD: Y

TRANS OIL BRAND: WT: CC:

AUTH: Y[X] N[] P[X] L[X]

CONDITION OF VEHICLE: GOOD

CLAIM#:

ACC. OR NON-STOCK EQUIP: [REDACTED]

ATTACHMENTS: Y[] N[X]

CUSTOMER: DUSTIN CARTER

RIDER AGE: 20 WEIGHT:

TYPE OF USE: STREET

PURPOSE OF INSP:

IN DLR [X] TEL []

FOLLOW UP []

DESCRIBE THE SITUATION USING "WHO, WHAT, WHERE, WHY, AND HOW."

Customer reported he filled the fuel tank and rode apx 2 blocks when the unit died at a red light and would not restart. We inspected and found both cams out of time apx 3 teeth. After retiming the cams the engine would not turn over by hand. We disassembled the top end and found excessive carbon build up causing valve to piston contact. We cleaned the carbon and unit would then turn over. Dealer did not have needed gaskets in stock so they ordered and reassembled. After starting the unit it jumped time after a short time of running. Dealer found a new style cam chain tensioner had failed. I asked dealer to repair as needed and send the tensioner to Steve Muthig next day air.

PRODUCT INFORMATION REPORT

Dealer Number	246298		TSM Name	WOLF		Date	5/26/00	
Dealer Name	USA MOTORSPORTS		Tech Area	1	Customer Name	[REDACTED]		
City	AVONDALE		State	AZ		Model	GSX-R750X	
Dealer Contact	RUSTY	Position	SERV MGR			VIN	9X2102731	
<p>CUSTOMER BROUGHT BIKE TO DEALER BECAUSE ENGINE WAS MAKING RATTLING SOUND.</p> <p>DEALER REMOVED CAM CHAIN TENSIONER ASSEMBLY AND NOTICED THAT THE PLUNGER/ RAM CAN BE INTERMITTANTLY PUSHED INTO THE TENSIONER BODY BY HAND.</p> <p>DEALER REPLACED TENSIONER ASSEMBLY AND UNIT RAN AND SOUNDED NORMAL.</p> <p>FAILED PART IS "RECALL" TYPE.</p> <p>NOTE: WARRANTY HISTORY/ RECALL DATE AND MILEAGE (UNKNOWN=AS400 DOWN DURING WRITING OF REPORT)</p>						Engine Number		
						Miles	5321	
						Purchase Date	SEE NOTE	
						Failure Date	5/00	
						Age		
						Weight		
						Height		
						Experience		
						Fuel Brand		
						Fuel Type		
						Fuel Octane		
						Engine Oil Brand		
						Engine Oil Weight		
						Engine Oil Cc		
						Pre-Mix Ratio		
Trans Oil Type								
Trans Oil Weight								
Vehicle Condition	GOOD		Accessories	UNKNOWN		Trans Oil Cc		
Type of use				Parts Location	SEND TO STEVE MUTHIG			
Photographs		Quantity		Other attachments				

PRODUCT INFORMATION REPORT

Dealer Number	244872		TSM Name	PAT BOYD		Date	3/2/00	
Dealer Name	CALMES SUZUKI		Tech Area	3	Customer Name			
City	DENHAM SPRINGS		State	LA	Model	GSX-R750X		
Dealer Contact	KERRIC	Position	G.M		VIN	3X2100604		
<p>UNIT HAD MULTIPLE CAM CHAIN TENSIONS REPLACED. AFTER 1ST REPAIR CAM CHAIN BROKE CAUSING ENGINE DAMAGE. AFTER DEALER REASSEMBLED ENGINE IT AHD A MAJOR KNOCKING SOUND THEY COULD NOT LOCATE.</p> <p>UNIT AHD RECALL TENSIONER INSTALLED ON 8/17/99 @ 8012 MILES. ON 12/2/99 @ 8699 MILES TENSIONER FAILED. DEALER REPLACED TENSIONER. UNIT CAME BACK IN 12/8/99 @ 8721 MILES. CAM CHAIN HAD BROKEN CAUSING DAMAGE TO PISTONS AND VALVES. DEALER REPLACED DAMAGED PARTS AND NOW ENGINE IS KNOCKING.</p> <p>ENGINES TOP END WAS OFF WHEN I ARRIVED. IN INSPECTED PISTONS, WRIST PINS, SMALL END OF RODS, CAMSHAFTS AND FOUND NO CAUSE FOR SOUND. WE REMOVED ALL VALVE COMPONENTS AND INSPECTED FINDING NO DEFECT OF CAUSE. DURING INSPECTION OF HEAD FOUND A SMALL CRACK ON EXHAUST SIDE CAM BEARING AREA. CAUSE OF CRACK UNKNOWN. NO DAMAGE TO CAM BEARING OR LOCATING RING. FURTHER INSPECTION SHOWS 3 BROKEN VALVE GUIDES. FOUND 2 EXHAUST GUIDES ON # 2 CYL AND 1 INTAKE ON CYL #4. THESE GUIDES WERE DAMAGED WHEN THE PISTONS AND VALVES MADE CONTACT. DEALER HAD ORDERED A HEAD LAST WEEK BUT DID NOT ORDER VALVE GUIDE SEALS SO HEAD REPLACEMENT TODAY NOT POSSIBLE. DEALER ORDERED SEALS NEXT DAY AIR AND WILL ASSEMBLE UNIT TOMORROW. THIS WILL REPAIR THE SOUND.</p>					Engine Number			
					Miles	8721		
					Purchase Date	4/5/99		
					Failure Date	12/8/99		
					Age			
					Weight			
					Height			
					Experience			
					Fuel Brand			
					Fuel Type			
					Fuel Octane			
					Engine Oil Brand	SUZUKI		
					Engine Oil Weight	10W40		
					Engine Oil Cc			
Pre-Mix Ratio								
Trans Oil Type								
Trans Oil Weight								
Vehicle Condition	GOOD		Accessories	YOSH EXHAUST		Trans Oil Co		
Type of use	STREET			Parts Location	DEALER			
Photographs	YES	Quantity	6	Other attachments	NONE			

PHOTO ATTACHMENTS



vin#.jpg



mileage.jpg

"rear view of
unit.jpg""engine - top
end.jpg"

VIN #

MILEAGE

REAR VIEW

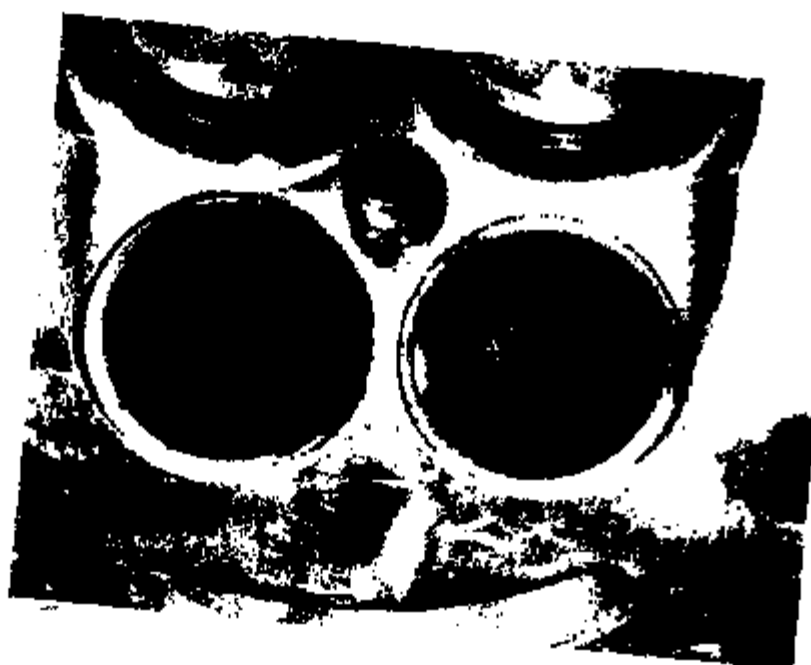
ENGINE BOTTOM END

"broken intake
guide.jpg""2 broken exhaust
guides.jpg"

BROKEN INTAKE GUIDE

BROKEN EXHAUST GUIDE







CONTACT REPORT

B 08608

DEALER NUMBER 246492	DEALER NAME Barnies	DATE 3/28	TIME
PHONE NUMBER	DEALER CONTACT Cathy		
TEST AREA 8	CITY	STATE	
PROBLEM DESCRIPTION Vibrate from engine, recall tensioner already installed. Replace tensioner 2nd time.		TEST NAME WOLF	
PART CODE - PREFIX 0Recal		MODEL GSX-R600X	
		S/N 1X2103085	
		ENGINE	
		MILES 6192	
		PURCHASE DATE	
		FAILURE DATE 1/11/20	
		DEALER CODE	
		CO. NAME - CITY	
		AGE	
		WEIGHT	
		HEIGHT	
		EXPERIENCE	
		FUEL BRAND	
		FUEL TYPE	
		FUEL OCTANE	
		ENGINE OIL BRAND	
		OIL WEIGHT	
		CC	
		RATIO	
		FRAME OIL BRAND	
		OIL WEIGHT	
		CC	
WORK AUTHORIZED Replace Cam Chain Tens.		PARTS LOCATION DLR	
CERTIFICATION 585351		CLOSED Yes.	
CLAIM# 020871100	SALE# SWB0008608	AMOUNT \$	FOLLOW-UP

PRODUCT INFORMATION REPORT

Dealer Number	243469		TSM Name	J. MONROE		Date	8-26-00	
Dealer Name	GREAT LAKES M/SPTS		Tech Area	5	Customer Name	[REDACTED]		
City	BURTON		State	MI	Model	GSXR600X		
Dealer Contact	DALE	Position	SERV. MGR.		VIN	9X2102718		
<p>SER. 9,26,00, A THIS M/C BELONGS TO A SALESMAN @ THIS STORE. HE IS A VERY AGGRESSIVE RIDER.</p> <p>HOWEVER, THIS UNIT HAS BEEN THOUGH 3 CAM CHAIN TENSIONERS. EACH TIME THE CAM CHAIN HAS "JUMPED" TIMING. NO OTHER DAMAGE HAS OCCURRED.</p> <p>EACH TIME THE DLR. HAS REPLACED THE TENSIONER WITH NEW. THEY LAST FOR ABOUT 1500-2000 MILES.</p> <p>THE TENSIONERS CAN BE "COMPRESSED" BY PRESSING ON THE PLUNGER WITH YOU HAND. THE INTERNAL "SCREW" WILL TURN IN THE REVERSE BY ITSELF. NO SCREW DRIVER IS NECESSARY. AND THE SPRING FEELS O.K. IT'S NOT BROKEN.</p>					Engine Number			
					Miles	7804		
					Purchase Date	4-14-99		
					Failure Date	9-16-00		
					Age			
					Weight			
					Height			
					Experience			
					Fuel Brand			
					Fuel Type			
					Fuel Octane			
					Engine Oil Brand			
					Engine Oil Weight			
					Engine Oil Cc			
Pre-Mix Ratio								
Trans Oil Type								
Trans Oil Weight								
Vehicle Condition			Accessories			Trans Oil Cc		
Type of use				Parts Location				
Photographs		Quantity		Other attachments				

PRODUCT INFORMATION REPORT

Dealer Number	241040		TSM Name	DON DALE		Date	04/10/01	
Dealer Name	CHENANGO IMPORTS		Tech Area	06	Customer Name	[REDACTED]		
City	YORKVILLE		State	NY	Model	GSX-R600X		
Dealer Contact	ROB	Position	SERVICE MGR.TECH		VIN	7X2100806		
RECALL CAM CHAIN TENSION ADJUSTER FAILURE <ul style="list-style-type: none"> CUSTOMER COMPLAINING OF EXCESSIVE NOISE. RECALL TENSIONER CAMPAIGN COMPLETED ON 07/12/99 DEALER CALLED TECHLINE TO ASK HOW TO PROCEED. TOLD HIM TO REMOVE AND INSPECT ADJUSTER AND INSPECT CAM CHAIN AND OTHER COMPONENTS. ADJUSTER PLUNGER COLLAPSES 1/2- 1 INCH WHEN SQUEEZED BETWEEN FINGERS. CAM CHAIN ALSO SHOWS SIGNS OF STRESS AND WEAR AT PINS. TOLD DLR. TO REPLACE ADJUSTER AND CHAIN. PARTS TO BE SENT TO BREA/ JOE CANNON FOR INSPECTION. PHD TICKET #28914 						Engine Number		
						Miles	6790	
						Purchase Date	03/23/99	
						Failure Date	04/07/01	
						Age		
						Weight		
						Height		
						Experience		
						Fuel Brand		
						Fuel Type		
						Fuel Octane		
						Engine Oil Brand		
						Engine Oil Weight		
						Engine Oil Co		
						Pre-Mix Ratio		
						Trans Oil Type		
						Trans Oil Weight		
Vehicle Condition	VERY GOOD		Accessories	NONE		Trans Oil Co		
Type of use	RECREATIONAL/SPORT RIDING			Parts Location	TO BREA			
Photographs	NO	Quantity	0	Other attachments	NONE			

PRODUCT INFORMATION REPORT

Dealer Number	240435			TSM Name	B.GROTH		Date	5/8/00	
Dealer Name	HITCHING POST MTR. SPT			Tech Area	4	Customer Name	N/A		
City	ST. ANTHONY			State	MN	Model	GSXR600X		
Dealer Contact	STEVE		Position	SER MGR		VIN	8X2102127		
<p>THIS IS TO REPORT THAT A RECALL CAM CHAIN ADJUSTER STARTED TO MAKE NOISE.</p> <p>THE DETAILS ARE LIMITED AT THIS TIME. THIS SOLY TO MAKE YOU AWARE OF THIS SITUATION.</p> <p>THIS IS ABOUT THE FOURTH SUCH PROBLEM I'VE REPORTED.</p>						Engine Number	N/A		
						Miles	N/A		
						Purchase Date			
						Failure Date	4/28/00		
						Age			
						Weight			
						Height			
						Experience			
						Fuel Brand			
						Fuel Type			
						Fuel Octane			
						Engine Oil Brand			
						Engine Oil Weight			
						Engine Oil Cc			
						Pre-Mix Ratio			
Trans Oil Type									
Trans Oil Weight									
Vehicle Condition	GOOD		Accessories	N/A		Trans Oil Cc			
Type of use	STREET				Parts Location	DEALER WILL SEND TO S.MUTHIG			
Photographs	NO	Quantity		Other attachments					

PRODUCT INFORMATION REPORT

Dealer Number	240650		TSM Name	B.GROTH		Date	8/16/00	
Dealer Name	ROSENOU PWR SPTS		Tech Area	4	Customer Name	[REDACTED]		
City			State		Model	GSX-R600X		
Dealer Contact	KEVIN	Position	SERVICE		VIN	2X2100387		
<p>THE CAM CHAIN ADJUSTER WAS REPLACED ON 7/17/99 AT 3348 MILES AS PART OF THE RECALL PROGRAM.</p> <p>AT 11000 MILES IT COMES BACK INTO THE DEALER WITH THE SAME NOISE, SAME PROBLEM.</p> <p>THE RECALLED PART WAS REPLACE A SECOND TIME.</p>					Engine Number	N/A		
					Miles	11000		
					Purchase Date	N/A		
					Failure Date	7/5/00		
					Age			
					Weight			
					Height			
					Experience			
					Fuel Brand			
					Fuel Type			
					Fuel Octane			
					Engine Oil Brand			
					Engine Oil Weight			
					Engine Oil Cc			
					Trans Oil Type			
Trans Oil Weight								
Vehicle Condition	GOOD		Accessories	NONE		Trans Oil Cc		
Type of use	TOWN/FREEWAY			Parts Location	SENT TO THE OFFICE			
Photographs	NO	Quantity		Other attachments				

PRODUCT INFORMATION REPORT

Dealer Number	214086		TSM Name	B.GROTH		Date	8/1/00	
Dealer Name	BELLVUE SUZUKI		Tech Area	4	Customer Name	[REDACTED]		
City			State		Model	GSXR600X		
Dealer Contact	RANDY	Position	SERVICE		VIN	6X2101395		
VEHICLE DEVELOPED CAM CHAIN NOISE. THE RECALL ADJUSTER WAS INSTALLED 2/99 THIS ADJUSTER FAILED AT THIS TIME. ACCORDING TO THE DEALER THE PLUNGER WAS FULLY RETRACTED. NO ADDITIONAL DAMAGE WAS DONE.					Engine Number	N/A		
					Miles	10,483		
					Purchase Date	3/25/99		
					Failure Date	7/20/00		
					Age			
					Weight			
					Height			
					Experience			
					Fuel Brand			
					Fuel Type			
					Fuel Octane			
					Engine Oil Brand			
					Engine Oil Weight			
					Engine Oil Cc			
					Pre-Mix Ratio			
					Trans Oil Type			
					Trans Oil Weight			
Vehicle Condition	GOOD		Accessories	NONE		Trans Oil Cc		
Type of use	UNKNOWN			Parts Location	DEALER			
Photographs	NO	Quantity		Other attachments				

PRODUCT INFORMATION REPORT

Dealer Number	23372			TSM Name	Phillp Busch	Date	3/17/00
Dealer Name	LEIGHTONS			Tech Area	6	Customer Name	
City	Lee			State	NH	Model	G8X-R800X
Dealer Contact	Bob	Position	Service manager		VIN	6x210277	
Vehicle inspection report. Cam chain tensioner <p>The dealer was prepping the bike for delivery and installed the recall tensioner. Upon initial startup the bike started squealing and was shut off. The dealer checked all fluid levels and found them to be correct then restarted. Within a few seconds the noise came back and the unit was shut off. The dealer contacted me and I urged them to check the oil pressure and attempt to verify where the noise was coming from. The oil pressure was about 65psi well within range but the squealing noise was hard to pin down. I suggested that the top cover is removed to check the guide and if there were any damage the rest would have to come apart. At this point I scheduled my visit to check the guide wear problem.</p> <p>There was no wear to any other components in the engine and virtually all the worn material was picked up prior to passing through the engine. The odd part is that the guides gouged like they did. The only possibilities I could come up with are that the top of the chain appears and feels unusually rough possibly causing the gouging. If the tensioner had been installed improperly with too much tension this could have caused it also, however the tech is quite competent and has changed a fair amount of these with no problem.</p> <p>I instructed the dealer to replace the tensioner, guides and chain and keep the components till I can pick them up and to call when the job is complete for warranty authorization.</p>						Engine Number	125436
						Miles	0
						Purchase Date	
						Failure Date	3/3/00
						Age	
						Weight	
						Height	
						Experience	
						Fuel Brand	
						Fuel Type	
						Fuel Octane	
						Engine Oil Brand	
						Engine Oil Weight	
						Engine Oil Cc	
						Pre-Mix Ratio	
						Trans Oil Type	
						Trans Oil Weight	
Vehicle Condition	New		Accessories	None		Trans Oil Cc	
Type of use				Parts Location			
Photographs	Yes	Quantity	4	Other attachments			

PHOTO ATTACHMENTS


 MVC-001S.JPG


 MVC-002S.JPG


 MVC-003S.JPG


 MVC-004S.JPG

The three tensioner guides with wear in the middle

Cams and bearing area are ok

Crank and rod bearings undamaged

Oil pump has no signs of wear just a couple of pieces of guide material































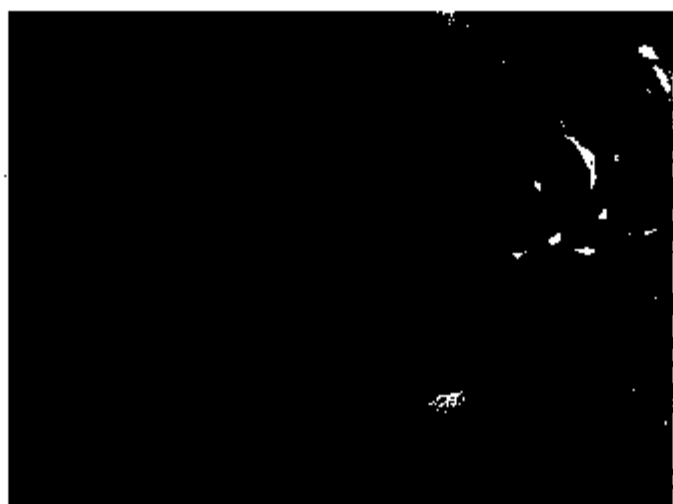


PRODUCT INFORMATION REPORT

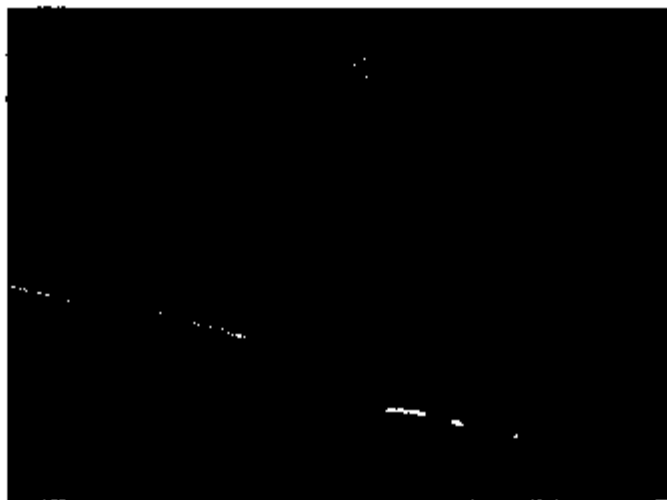
Dealer Number	222305			TSM Name	DAVID RAMSEY		Date	03/08/00	
Dealer Name	SUZUKI OF CANTON			Tech Area	8		Customer Name		
City	CANTON			State	GA.		Model	GSX-R600X	
Dealer Contact	LAURANN CANTRELL		Position	OWNER			VIN	3X2100642	
<p>INSPECTED ENGINE OUT OF GSXR600X. ENGINE FULL OF CAM CHAIN TENSIONER DEBRIS. BIKE WAS PURCHASED 4/19/99. UNIT WAS BROUGHT TO DLR ON 7/3/99 FOR RECALL OF TENSIONER. UNIT WAS TAKEN TO DLR ON 2/26/00 FOR OIL AND FILTER CHANGE, ON 2/28/00 UNIT WAS BACK AT DLR WITH ENGINE LOCKED UP. UNIT HAS 862 MILES AT THIS TIME. I SPOKE TO SERVICE MGR ABOUT PROCESS OF INSTALLING TENSIONER, AND HE STATED THAT THEY HAVE DONE ABOUT 20 OF THESE RECALLS AND HAD NOT REWOUND THE TENSIONERS ON ANY OF THESE OTHER UNITS. ENGINE RAN APPROXIMATELY 200 MILES FROM TIME OF RECALL UNTILL ENGINE DAMAGE OCCURRED.</p>							Engine Number	125813	
							Miles	862	
							Purchase Date	04/19/99	
							Failure Date	02/28/00	
							Age		
							Weight		
							Height		
							Experience		
							Fuel Brand		
							Fuel Type		
							Fuel Octane		
							Engine Oil Brand		
							Engine Oil Weight		
							Engine Oil Cc		
Pre-Mix Ratio									
Trans Oil Type									
Trans Oil Weight									
Vehicle Condition	GOOD NO DAMAGE			Accessories	NONE		Trans Oil Cc		
Type of use	STREET RIDING				Parts Location	AT DLR			
Photographs	YES	Quantity	24	Other attachments	NONE				

PHOTO ATTACHMENTS

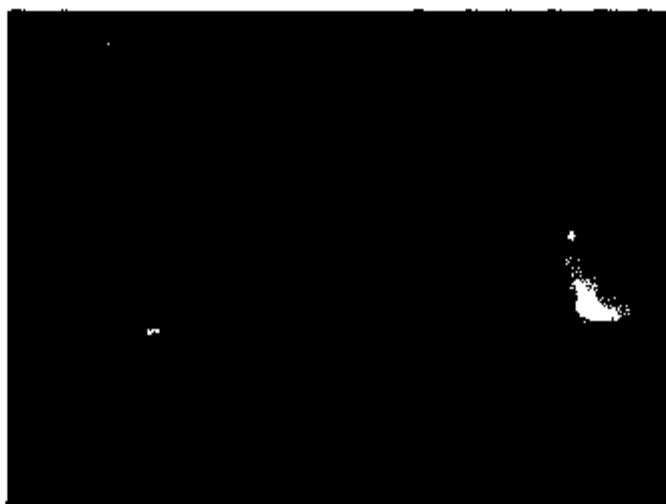
 MVC-0035.JPG	 MVC-0045.JPG	 MVC-0055.JPG	 MVC-0065.JPG
TENSIONER MATERIAL	TENSIONER RESIDUE	WORN GUIDE	WORN GUIDE
 MVC-0015.JPG	 MVC-0075.JPG	 MVC-0085.JPG	 MVC-0025.JPG
WORN GUIDE	DAMAGED ROD	CYLINDER	WORN GUIDE
 MVC-0095.JPG	 MVC-0105.JPG	 MVC-0115.JPG	 MVC-0125.JPG
SIDE HOLDERS WE NEED	BENT VALVE	BOLT GROOVES IN TENS	BOLT GROOVES
 MVC-0135.JPG	 MVC-0145.JPG	 MVC-0015.JPG	 MVC-0025.JPG
BOLT GROOVES	TENSIONER RESIDUE	WORN TENSIONER	WORN TENSIONER
 MVC-0035.JPG	 MVC-0055.JPG	 MVC-0065.JPG	 MVC-0095.JPG
WORN TENSIONER	BROKEN TENSIONER	BROKEN TENSIONER	TENSIONER RESIDUE
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WORN UPPER GUIDE	CAM CHAIN	CAM CHAIN	UPPER GUIDE

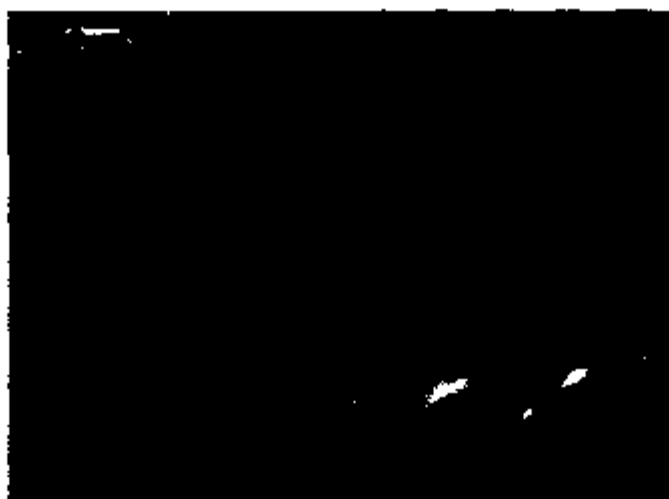


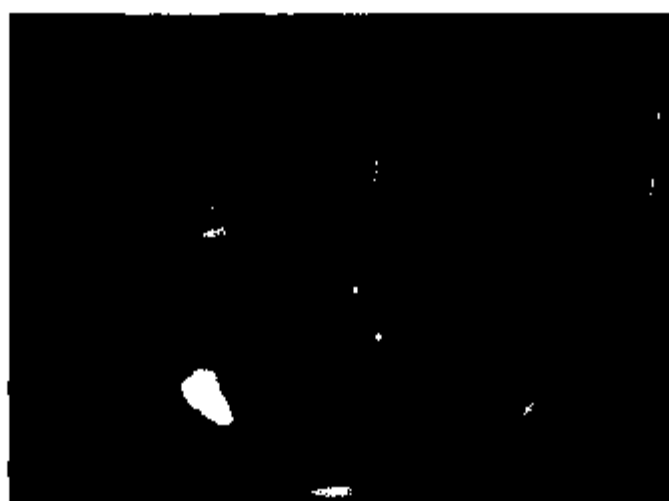


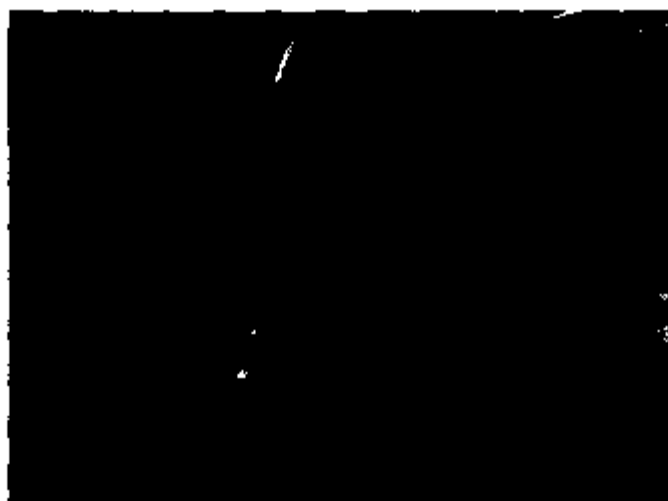












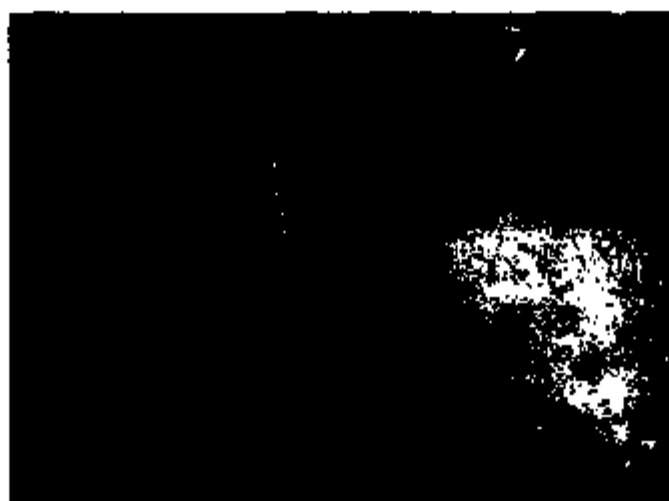






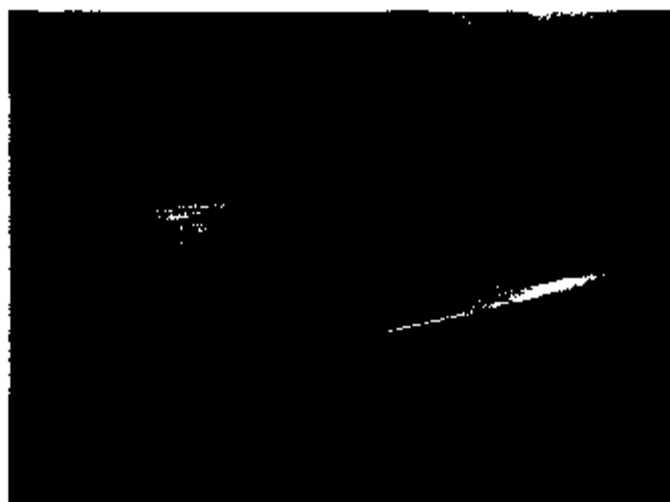




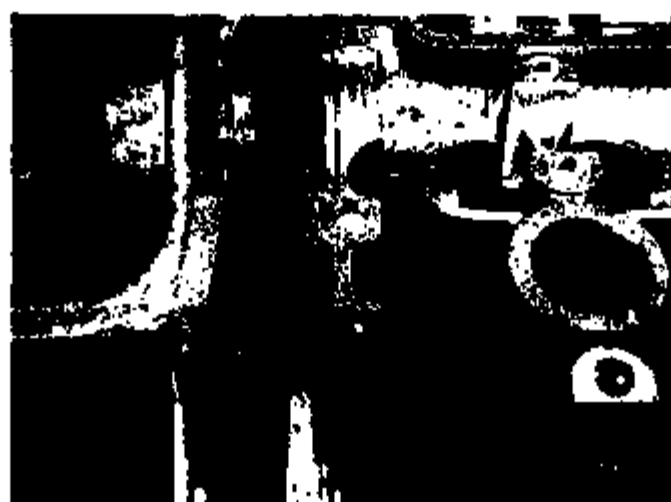


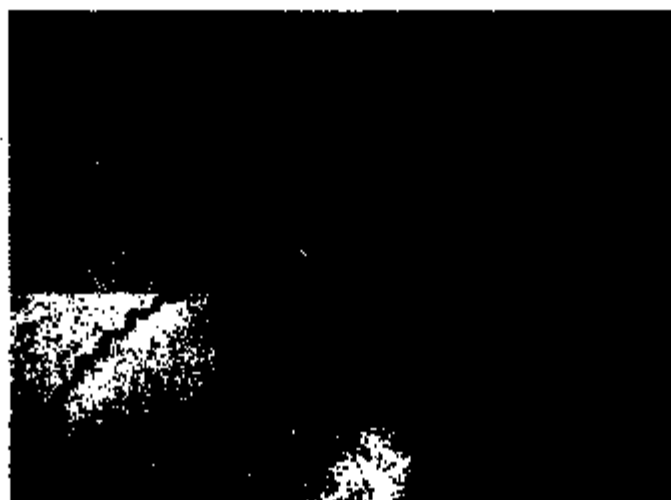


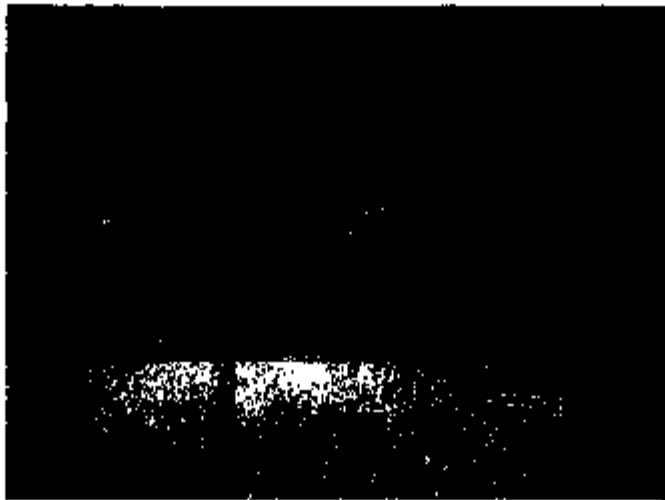




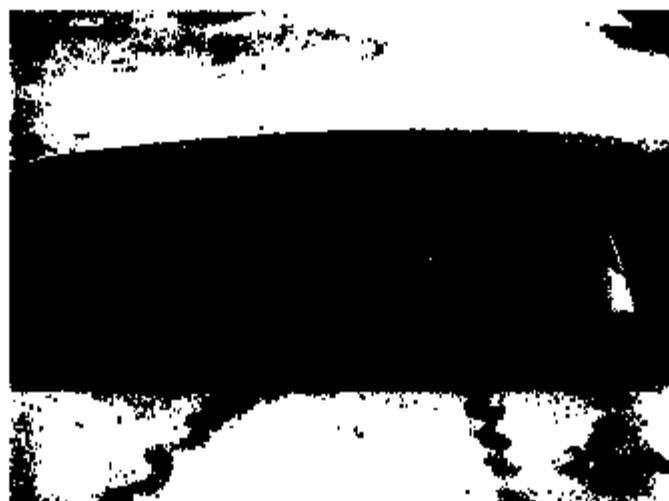










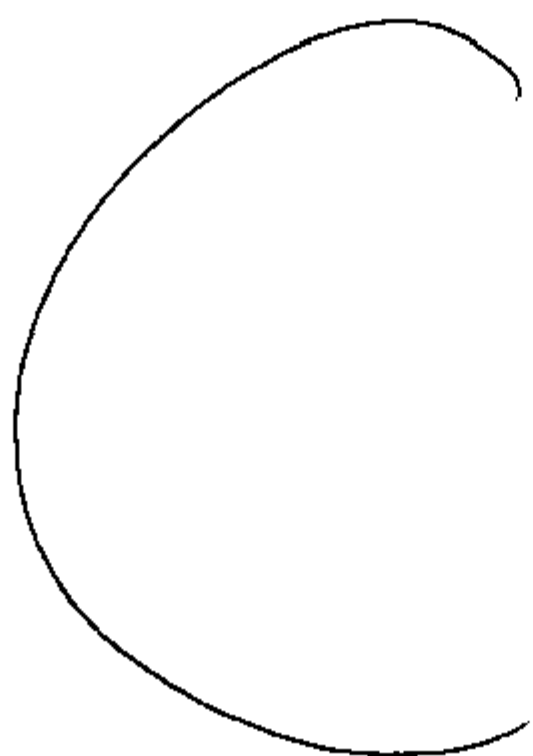


PRODUCT INFORMATION REPORT

Dealer Number	243469		TSM Name	J. MONROE		Date	9-26-00	
Dealer Name	GREAT LAKES M/SPTS		Tech Area	5	Customer Name			
City	BURTON		State	MI	Model	GSXR600X		
Dealer Contact	DALE	Position	SERV. MGR.		VIN	9X2102718		
<p>SER,9,26,00,A THIS M/C BELONGS TO A SALESMAN @ THIS STORE. HE IS A VERY AGGRESSIVE RIDER.</p> <p>HOWEVER, THIS UNIT HAS BEEN THOUGH 3 CAM CHAIN TENSIONERS. EACH TIME THE CAM CHAIN HAS "JUMPED" TIMING. NO OTHER DAMAGE HAS OCCURRED.</p> <p>EACH TIME THE DLR. HAS REPLACED THE TENSIONER WITH NEW. THEY LAST FOR ABOUT 1500-2000 MILES.</p> <p>THE TENSIONERS CAN BE "COMPRESSED" BY PRESSING ON THE PLUNGER WITH YOU HAND. THE INTERNAL "SCREW" WILL TURN IN THE REVERSE BY ITSELF. NO SCREW DRIVER IS NECESSARY. AND THE SPRING FEELS O.K. IT'S NOT BROKEN.</p>					Engine Number			
					Miles	7804		
					Purchase Date	4-14-99		
					Failure Date	9-16-00		
					Age			
					Weight			
					Height			
					Experience			
					Fuel Brand			
					Fuel Type			
					Fuel Octane			
					Engine Oil Brand			
					Engine Oil Weight			
					Engine Oil Cc			
Pre-Mix Ratio								
Trans Oil Type								
Trans Oil Weight								
Vehicle Condition			Accessories			Trans Oil Cc		
Type of use				Parts Location				
Photographs		Quantity		Other attachments				

Type	CR #	Caller First Name	Caller Last Name	Product	Year	VIN	Date of Purchase	Incident Date	Odometer Reading	Description
Field	1-122023722	Andy	[REDACTED]	GSX-R600X	1999	JS1GN78A7X2100482	3/6/00 16:00	4/23/03		Cam chain rattle-was recall done?
Field	1-105304764	Mike	[REDACTED]	GSX-R750X	1999	JS1GR7DA7X2102898	11/12/99 16:00	4/8/03	21,075	Adding if recall tensioner (campaign 2038) would be covered if making noise? "Customer: Barry Greig"
Field	1-133488344	J.R.	[REDACTED]	GSX-R750X	1999	JS1GR7DA4X2101437	2/25/00 16:00	3/6/03	9,238	cam chain tensioner failed
Field	1-265507548	J.D.	[REDACTED]	GSX-R750X	1999	JS1GR7DA0X2104321	4/11/99 17:00	7/1/03	17,748	cam chain recall
Field	1-802313007	Colin	[REDACTED]	GSX-R750X	1999	JS1GR7DA2X2102831	5/2/99 17:00	8/21/03	15,179	Cam chain adjuster has failed. Warranty?

Description	Dealer/Account	Dealer #	Home Phone #	Work Phone #	Created By	Created	Owner	Closed	Status
Yes, your dealer claimed recall was done prior to sale. Suggest you test tensioner adjuster by screwing it out while engine is running. "Replace tensioner adjuster as needed."	CYCLE COUNTRY INC - 240885	240885		(503) 378	SWOLF	4/23/03 16:37	SWOLF	4/23/03 16:38	Closed
Inspect tensioner for defect and return call to discuss when unit is in dealers service dept. "SW 4/22/03 Found loose tensioner adjuster spring, worn chain and bent tensioner blade. Gave goodwill parts only PAS."	APACHE MOTORCYCLES INC - 244112	244112			DSCHOEBERLE	4/8/03 13:38	SWOLF	4/22/03 16:41	Closed
Dir stated the recalled tensioner doesn't seem to hold the chain tight. the sprocket is shiny and seems to make a lot of noise. gave goodwill for the parts only.	LYNCH INDUSTRIES INC - 220469	220469		(704) 283	GEVANS	5/16/03 7:56	GEVANS	5/16/03 8:00	Closed
dir did cam chain recall and unit is not running properly advised dir to make sure the cams are in time with the crank not just each other. dir stated unit turns over like it has a weak battery or bad starter. dir also noticed the motor seems to have a light spot with the cam out. dir needs to look into this. first gave SR#	REYNOLDS MOTORSPORTS INC - 250576	250576			GEVANS	7/31/03 9:34	GEVANS	7/31/03 9:38	Closed
No-This M/C was updated several years ago. This current failure is the customers responsibility.	CYCLE POWER INC - 239232	239232		(716) 738	JMONROE	8/21/03 13:47	JMONROE	8/21/03 14:04	Closed



Commonwealth of Massachusetts.

SUFFOLK, ss.



SUPERIOR COURT DEPARTMENT
OF THE TRIAL COURT
CIVIL ACTION

No. 01-1009B

[REDACTED], Plaintiff(s)
v.
NORTH SHORE MOTOR SPORTS, INC. and
CGU INSURANCE COMPANY, Defendant(s) and
Third-Party Plaintiff(s)

See Hr. 5-15-01

v.
AMERICAN SUZUKI MOTOR CORPORATION, Third-Party
Defendant(s)

THIRD-PARTY
SUMMONS

To the above-named Third-Party Defendant: AMERICAN SUZUKI MOTOR CORPORATION

You are hereby summoned and required to serve upon Howard M. Kahalas, P.C.
plaintiff's attorney, whose address is [REDACTED], and upon
Francis J. Scannell, Esquire, who is attorney for CGU Insurance Company
[REDACTED], defendant and third-party plaintiff, and whose address is [REDACTED]
Charlestown, MA 02129, an answer to the third-party complaint which is herewith served upon you,
within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so,
judgment by default will be taken against you for the relief demanded in the third-party complaint. You are
also required to file your answer to the third-party complaint in the office of the Clerk of this court at
Boston either before service upon the plaintiff's attorney and the third-party plaintiff's attorney or within a
reasonable time thereafter.

Unless otherwise provided by Rule 13(a), your answer must state as a counterclaim any claim which
you may have against the third-party plaintiff which arises out of the transaction or occurrence that is the
subject matter of the third-party plaintiff's claim or you will thereafter be barred from making such claim in
any other action. There is also served upon you herewith a copy of the complaint of the plaintiff which you
may but are not required to answer.

Witness, Suzanne V. DelVecchio, Clerk, at Boston, this 5th day of
May, in the year of our Lord [REDACTED] two thousand one.

Michael Joseph Donovan
Clerk/Magistrate

NOTES.

1. This summons is issued pursuant to Rules 4 and 14 of the Massachusetts Rules of Civil Procedure.
2. When more than one third-party defendant is involved, the names of all such defendants should appear in the caption. If a separate summons is used for each such defendant, each should be addressed to the particular defendant.

you claim to have a defense, either you or your attorney must serve a copy of your written answer within 20 days as specified herein and also file the original in the Clerk's office.

COMMONWEALTH OF MASSACHUSETTS

SUFFOLK, ss.

SUPERIOR COURT

CIVIL ACTION NO.: 01-1009B

JOSHUA SHULMAN,
Plaintiff

v.

NORTH SHORE MOTOR SPORTS,
INC.,
Defendant
and CGU INSURANCE COMPANY,
Defendant and
Third Party Plaintiff

v.

AMERICAN SUZUKI MOTOR
CORPORATION,
Third Party Defendant

THIRD PARTY COMPLAINT

1. The Defendant and Third Party Plaintiff, CGU Insurance Company, is an insurer in the Commonwealth of Massachusetts with a principal place of business in Peabody, Essex County, Commonwealth of Massachusetts.
2. The Third Party Defendant, American Suzuki Motor Corporation, is a corporation with a principal place of business at Brea, California and doing business in the Commonwealth of Massachusetts with a Registered Agent for the service of process identified as Kathy Black at 3251 E. Imperial Highway, Brea, California.
3. The Defendant and Third Party Plaintiff, CGU Insurance Company, has been sued by the Plaintiff, Joshua Shulman, and a copy of the Complaint is attached.
4. The Plaintiff, Joshua Shulman, alleges in its claim to the Third Party Plaintiff, CGU Insurance Company, that he was injured as a result of the malfunction of a 1999 Suzuki Motorcycle with a Serial Number: JSIGR7DA0X2102312 which had allegedly had the cam chain tensioner replaced under a recall from American Suzuki Motor Corporation.
5. The Plaintiff, Joshua Shulman, claims that the Defendant and Third Party Plaintiff, CGU Insurance Company, had agreed to hold the motorcycle in escrow pending examination

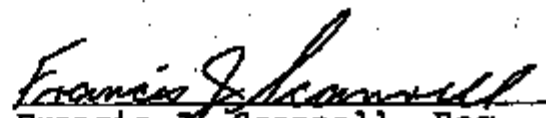
by his consultants to determine if the product was defective or the repair improper.

6. The Defendant and Third Party Plaintiff, CGU Insurance Company, did not maintain constant possession of the vehicle but has retrieved it after a period of time during which the vehicle was not in its care, custody or control.
7. The Plaintiff, Joshua Shulman, has alleged that the conduct of the Defendant and Third Party Plaintiff, CGU Insurance Company, constitutes spoliation of the evidence and as a result the Plaintiff is unable to prosecute a negligence or warranty claim against either North Shore Motor Sports, Inc. or American Suzuki Motor Corporation. The Defendant and Third Party Plaintiff, CGU Insurance Company, denies allegations of spoliation.
8. The conduct of the Third Party Defendant, American Suzuki Motor Corporation, caused or contributed to the Plaintiff's injuries.

WHEREFORE, Defendant and Third Party Plaintiff, CGU Insurance Company, prays that:

1. American Suzuki Motor Corporation be hereby placed on notice that examination of the accident vehicle will be conducted at a mutually convenient time for all parties and that this Complaint constitutes notice to Suzuki of the examination of the vehicle;
2. That if American Suzuki Motor Corporation be found in whole or in part responsible for the injuries of the Plaintiff, that it be ordered to pay all the damages.

Defendant and Third Party
Plaintiff,
CGU Insurance Company,
by its attorney,


Francis J. Scannell, Esq.
BBO #: 444120
Scannell & Crowley, LLP
201 Main Street, Suite 2A
Charlestown, MA 02129
(617) 241-0701


Dated: 4/25/01

CERTIFICATE OF SERVICE

I, Francis J. Scannell, do hereby certify that this on this 25th day of April, 2000 I served a copy of the THIRD-PARTY COMPLAINT filed by CGU INSURANCE COMPANY by mailing a copy of same, postage prepaid to:

Frank J. Federico, Jr., Esquire
Law Office of Howard M. Kahalas, P.C.
6 Beacon Street, Suite 700
Boston, MA 02108;

Timothy G. Kenneally, Esquire
Healy & Healy, P.C.
25 Walnut Street, Suite 400
Wellesley Hills, MA 02481-2101.


Francis J. Scannell, Esquire
SCANNELL & CROWLEY, LLP
201 Main Street, Suite 2A
Charlestown, MA 02129
(617) 241-0701
BBO#: 444120

CERTIFIED MAIL



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1432 MAILED FROM ZIP CODE 02129

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CS

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LAW OFFICES

PHILIP STEIN

SUITE 1202

1140 CONNECTICUT AVENUE, N.W.

WASHINGTON, D.C. 20036

RECEIVED

JUL 30 1999

LEGAL OFFICE

MICHAEL T. ROSENBERG

D.C. & MARYLAND PRACTICE

TEL (202) 785-5050

FAX (202) 859-1819

July 27, 1999

American Suzuki Motor Corporation
3251 E. Imperial Highway
P.O. Box 1100
Brea, CA 92822-1100

Attention: Management

Re: Our Client: [REDACTED]

D/A: 6/28/99

Dear Sir/Madam:

I represent [REDACTED] in connection with injuries sustained as a result of his usage of your motorcycle the 1999 GSX-R600X.

Your acknowledgement of this letter confirming coverage would be greatly appreciated. In the meantime, I will forward complete documentation and "specials" as they become available to my office.

Should you require any additional information or assistance, please do not hesitate to contact this office.

Sincerely,


Philip Stein

PS/fal

01

WARRANTY CLAIM DATA
1999 GSX-R600

REPAIR DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Jul-99	JS1GN78A1X2101403	379172	12830-01D12	ADJUSTER ASSY,TENSIO	84	48	AH06R0	214086
Jul-99	JS1GN78A1X2101854	792681	12830-33E01	ADJUSTER ASSY,TENSIO	84	39	AH06R0	241032
Sep-99	JS1GN78A1X2101983	704201	12830-33E13	ADJUSTER ASSY,TENSIO	06	35	AH13R0	240621
Oct-99	JS1GN78A1X2102017	142691	12760-38A11	CHAIN,CAM SHAFT DRV	06	48	AH08R0	244139
Nov-99	JS1GN78A1X2102079	011111	12830-34810	ADJUSTER/TENSION SET	01	48	AH08R0	209678
Nov-99	JS1GN78A1X2102759	028131	12830-33E13	ADJUSTER ASSY,TENSIO	84	12	AH13R0	226157
Nov-99	JS1GN78A1X2102941	942701	12830-33E13	ADJUSTER ASSY,TENSIO	84	17	AH06R0	240710
Jan-00	JS1GN78A1X2103085	565351	12830-33E01	ADJUSTER ASSY,TENSIO	84	35	AH06R0	246482
Jan-00	JS1GN78A2X2100406	W85631	12830-33E13	ADJUSTER ASSY,TENSIO	06	45	AH08R0	247545
Mar-00	JS1GN78A2X2100471	298121	12830-33E13	ADJUSTER ASSY,TENSIO	06	22	AA02H0	211257
Jul-00	JS1GN78A2X2100809	384901	12760-38A11	ADJUSTER ASSY,TENSIO	84	35	AH08R0	245528
Mar-00	JS1GN78A2X2102186	887051	12830-33E13	ADJUSTER ASSY,TENSIO	84	23	AH06R0	227951
Mar-00	JS1GN78A2X2103550	296431A	12830-33E13	ADJUSTER ASSY,TENSIO	76	35	AH08R0	236934
Mar-00	JS1GN78A3X2100155	114152	12830-33E13	ADJUSTER ASSY,TENSIO	06	25	AH06R0	212458
Mar-00	JS1GN78A3X2100995	079931	12830-33E13	ADJUSTER ASSY,TENSIO	84	17	AH08R0	241814
Apr-00	JS1GN78A3X2101175	161921	12830-33E13	ADJUSTER ASSY,TENSIO	78	49	AH06R0	243507
May-00	JS1GN78A3X2101385	494241	12830-33E13	ADJUSTER ASSY,TENSIO	72	14	AH06R0	229873
May-00	JS1GN78A3X2101578	018931	12830-33E13	ADJUSTER ASSY,TENSIO	84	48	AH13R0	212750
Jun-00	JS1GN78A3X2102228	168871A	12830-33E13	ADJUSTER ASSY,TENSIO	99	A9	AH08R0	243175
Jun-00	JS1GN78A4X2100087	370501	12830-33E13	ADJUSTER ASSY,TENSIO	84	29	AH08R0	241253
Jul-00	JS1GN78A4X2100746	197151	12830-33E13	ADJUSTER ASSY,TENSIO	84	35	AH13R0	236764
Aug-00	JS1GN78A4X2102092	020441	12830-33E13	ADJUSTER ASSY,TENSIO	03	13	AH06R0	238232
Aug-00	JS1GN78A4X2103758	316221	12830-33E13	ADJUSTER ASSY,TENSIO	84	17	AH06R0	235024
Aug-00	JS1GN78A5X2101274	353521	12830-33E13	ADJUSTER ASSY,TENSIO	99	48	AH10R0	241342

WARRANTY CLAIM DATA
1999 GSX-R600

REPAIR DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Aug-00	JS1GN78A5X2102098	630486	12830-33E13	ADJUSTER ASSY,TENSIO	84	35	AH06R0	211591
Aug-00	JS1GN78A5X2102943	368341A	12830-33E13	ADJUSTER ASSY,TENSIO	99	A9	AH9999	241938
Sep-00	JS1GN78A5X2103171	201121	12830-33E13	ADJUSTER ASSY,TENSIO	06	48	AH06R0	248576
Oct-00	JS1GN78A5X2103428	039595	12830-33E13	ADJUSTER ASSY,TENSIO	08	A9	AH9999	242942
Oct-00	JS1GN78A5X2100571	895811	12830-33E13	ADJUSTER ASSY,TENSIO	76	48	AH04R0	241148
Nov-00	JS1GN78A8X2101395	308711	12830-33E13	ADJUSTER ASSY,TENSIO	06	25	AH9999	214086
Nov-00	JS1GN78A8X2101865	187551	12830-33E13	ADJUSTER ASSY,TENSIO	84	35	AH13R0	247324
Jan-01	JS1GN78A6X2103423	028651	12830-33E13	ADJUSTER ASSY,TENSIO	01	48	AH13R0	215961
Feb-01	JS1GN78A7X2102619	031661	12830-33E13	ADJUSTER ASSY,TENSIO	06	17	AH06R0	210625
May-01	JS1GN78A7X2103723	448071	12830-33E13	ADJUSTER ASSY,TENSIO	84	25	AH13R0	241210
Jun-01	JS1GN78A8X2100314	255451	12830-33E13	ADJUSTER ASSY,TENSIO	06	35	AH9999	238392
Jun-01	JS1GN78A8X2100684	187251	12830-33E13	ADJUSTER ASSY,TENSIO	99	35	AH9999	238292
Jun-01	JS1GN78A8X2100734	0614T1	12830-33E13	ADJUSTER ASSY,TENSIO	06	35	AH06R0	224570
Jul-01	JS1GN78A8X2101398	165941	12830-33E13	ADJUSTER ASSY,TENSIO	06	35	AH13R0	234052
Jul-01	JS1GN78A8X2102581	1989,2	12830-33E13	ADJUSTER ASSY,TENSIO	84	29	AH06R0	238889
Jul-01	JS1GN78A9X2100449	384901	12760-38A11	CHAIN,CAM SHAFT DRIV	06	17	AH06R0	241733
Aug-01	JS1GN78A9X2101861	467951	12830-33E13	ADJUSTER ASSY,TENSIO	84	25	BA9999	240532
Mar-02	JS1GN78A9X2102251	095991	12830-33E13	ADJUSTER ASSY,TENSIO	99	29	AH9999	212067
Apr-02	JS1GN78A9X2101688	688011	12830-33E13	ADJUSTER ASSY,TENSIO	99	49	AH9999	228920
Jun-02	JS1GN78A9X2102280	141931	12830-33E13	ADJUSTER ASSY,TENSIO	84	23	AH9999	246395

WARRANTY CLAIM DATA

1999 GSX-R750

REPAIR DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Jun-99	JS1GR7DA6X2103271	201592	12830-33E01	ADJUSTER ASSY,TENSIO	99	29	GS35R0	212458
Jul-99	JS1GR7DA4X2101048	908601A	12760-38A11	CHAIN,CAM SHAFT DRIV	06	14	AH9999	227153
Jul-99	JS1GR7DA5X2102838	2038	99103-11144	GSX-R750X ADJUSTER	99	U9	AG9999	237345
Jul-99	JS1GR7DA8X2101781	933101	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH13R0	227153
Jul-99	JS1GR7DA5X2101396	794112A	12830-33E01	ADJUSTER ASSY,TENSIO	79	25	AH9999	245038
Aug-99	JS1GR7DA6X2102279	320811	12830-33E01	ADJUSTER ASSY,TENSIO	06	23	AH9999	229679
Aug-99	JS1GR7DA9X2102793	615951	12830-33E01	ADJUSTER ASSY,TENSIO	99	76	AH9999	214396
Sep-99	JS1GR7DA9X2100056	933481	12760-38A11	CHAIN,CAM SHAFT DRIV	06	29	AH04R0	235032
Sep-99	JS1GR7DA1X2103761	225438	12830-33E01	ADJUSTER ASSY,TENSIO	99	45	AH9999	242934
Sep-99	JS1GR7DAXX2104553	781141	12830-33E01	ADJUSTER ASSY,TENSIO	77	48	AH13R0	226165
Oct-99	JS1GR7DA7X2104431	060021B	12830-24F01	ADJUSTER ASSY,TENS	99	A9	AH9999	244570
Oct-99	JS1GR7DA9X2103748	225486	12830-33E01	ADJUSTER ASSY,TENSIO	84	49	AH9999	242934
Oct-99	JS1GR7DAXX2101880	600382	12830-33E01	ADJUSTER ASSY,TENSIO	01	23	AH13R0	237868
Oct-99	JS1GR7DA0X2101001	W89401	12830-33E01	ADJUSTER ASSY,TENSIO	06	39	AH06R0	206644
Oct-99	JS1GR7DA0X2101158	W89581	12830-33E01	ADJUSTER ASSY,TENSIO	06	39	AH06R0	206644
Oct-99	JS1GR7DA8X2103191	006871	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH13R0	248851
Nov-99	JS1GR7DAXX2104634	193581	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	227951
Nov-99	JS1GR7DA1X2101458	615802	12760-38A11	CHAIN,CAM SHAFT DRIV	01	48	AC9999	234656
Dec-99	JS1GR7DA1X2101864	2038	99103-11144	GSX-R750X ADJUSTER	99	U9	AH02R0	242772
Dec-99	JS1GR7DA4X2104645	036741	12830-33E01	ADJUSTER ASSY,TENSIO	78	49	AH13R0	211486
Jan-00	JS1GR7DA5X2100071	EX2131	12830-33E01	ADJUSTER ASSY,TENSIO	06	17	AH13R0	245178
Mar-00	JS1GR7DA7X2102789	035211	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH06R0	244023
Mar-00	JS1GR7DA9X2100641	003121	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	242187
Mar-00	JS1GR7DA1X2104473	104471	12830-01D12	ADJUSTER ASSY,TENSIO	83	48	AH9999	241342

WARRANTY CLAIM DATA

1999 GSX-R750

REPAIR DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Mar-00	JS1GR7DA4X2100773	015001	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH04R0	240109
Mar-00	JS1GR7DA5X2100135	029251	12830-33E01	ADJUSTER ASSY,TENSIO	84	35	AH06R0	246492
Mar-00	JS1GR7DA3X2101459	618759	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH06R0	237175
Mar-00	JS1GR7DA3X2101204	012042	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	244953
Mar-00	JS1GR7DA7X2103280	011991	12830-01D12	ADJUSTER ASSY,TENSIO	99	25	AH10R0	239232
Mar-00	JS1GR7DA2X2104241	139386A	12830-01D12	ADJUSTER ASSY,TENSIO	01	35	AH9999	242349
Mar-00	JS1GR7DA5X2101043	263901	12830-33E01	ADJUSTER ASSY,TENSIO	01	12	AH06R0	244872
Apr-00	JS1GR7DA1X2102352	058051A	12760-38A11	CHAIN,CAM SHAFT DRIV	71	29	AH9999	245925
Apr-00	JS1GR7DA9X2101367	089461	12830-33E01	ADJUSTER ASSY,TENSIO	04	17	AH13R0	215279
Apr-00	JS1GR7DA2X2102215	700831	12760-38A11	CHAIN,CAM SHAFT DRIV	01	12	AH04R0	238597
Apr-00	JS1GR7DA3X2101610	124041	12830-33E13	ADJUSTER ASSY,TENSIO	02	17	AH9999	213012
Apr-00	JS1GR7DA8X2101067	925262	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AB9999	235814
May-00	JS1GR7DA9X2104625	301531	12830-33E01	ADJUSTER ASSY,TENSIO	06	48	AH9999	241083
May-00	JS1GR7DA0X2102472	341011	12830-33E01	ADJUSTER ASSY,TENSIO	84	35	AH06R0	206954
May-00	JS1GR7DA8X2104535	102981	12830-01D12	ADJUSTER ASSY,TENSIO	06	47	AH06R0	242233
May-00	JS1GR7DA6X2101729	006211	12830-33E01	ADJUSTER ASSY,TENSIO	04	39	AH02R0	242187
May-00	JS1GR7DA4X2101468	607434	12830-33E01	ADJUSTER ASSY,TENSIO	84	49	AH13R0	238066
May-00	JS1GR7DA8X2100999	607462	12760-38A11	CHAIN,CAM SHAFT DRIV	01	12	AH02R0	243647
May-00	JS1GR7DA3X2101302	462601	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	217379
Jun-00	JS1GR7DA2X2103851	590039	12830-01D12	ADJUSTER ASSY,TENSIO	84	45	AH06R0	245291
Jun-00	JS1GR7DA0X2100592	349801	12830-01D12	ADJUSTER ASSY,TENSIO	99	35	AH9999	244856
Jun-00	JS1GR7DA3X2101204	210121	12760-38A11	CHAIN,CAM SHAFT DRIV	84	25	AH04R0	244953
Jun-00	JS1GR7DA9X2102731	037401	12830-01D12	ADJUSTER ASSY,TENSIO	84	35	AH9999	246298
Jun-00	JS1GR7DA7X2104574	478581	12830-01D12	ADJUSTER ASSY,TENSIO	84	48	AH06R0	237655

**WARRANTY CLAIM DATA
1999 GSX-R750**

REPAIR DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Jun-00	JS1GR7DA0X2100608	603152	12830-33E01	ADJUSTER ASSY,TENSIO	06	39	AH9999	240761
Jun-00	JS1GR7DA9X2104608	061601	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AH10R0	241083
Jun-00	JS1GR7DA3X2104684	031721	12760-38A11	CHAIN,CAM SHAFT DRIV	99	29	AH9999	200425
Jun-00	JS1GR7DA4X2104693	049061	12830-33E01	ADJUSTER ASSY,TENSIO	84	45	AH13R0	215279
Jul-00	JS1GR7DA9X2101109	611661	12830-33E01	ADJUSTER ASSY,TENSIO	83	23	AH9999	240761
Jul-00	JS1GR7DA2X2103171	041021	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH9999	246298
Jul-00	JS1GR7DA3X2104474	302351	12830-33E01	ADJUSTER ASSY,TENSIO	99	49	AH9999	246670
Jul-00	JS1GR7DA8X2101957	482511	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	237655
Jul-00	JS1GR7DA5X2104671	107991B	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH06R0	240737
Jul-00	JS1GR7DA9X2104690	013961	12830-33E01	ADJUSTER ASSY,TENSIO	77	48	AH06R0	215813
Jul-00	JS1GR7DA7X2100315	047901A	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AH9999	240885
Jul-00	JS1GR7DA4X2101468	607404	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AH13R0	238066
Aug-00	JS1GR7DA8X2101764	518802	12760-38A11	CHAIN,CAM SHAFT DRIV	84	35	AH9999	245992
Aug-00	JS1GR7DA3X2100814	122311A	12830-33E01	ADJUSTER ASSY,TENSIO	07	16	AA02H0	244368
Aug-00	JS1GR7DA0X2100026	084912	12830-01D12	ADJUSTER ASSY,TENSIO	99	23	AH13R0	244481
Aug-00	JS1GR7DA0X2104481	011481	12830-33E01	ADJUSTER ASSY,TENSIO	84	39	AH06R0	247502
Aug-00	JS1GR7DA6X2103657	942381	12830-33E01	ADJUSTER ASSY,TENSIO	84	47	AA9999	246727
Aug-00	JS1GR7DA9X2101045	703721	12830-33E01	ADJUSTER ASSY,TENSIO	04	17	AH9999	243787
Sep-00	JS1GR7DA9X2103457	104961	12830-33E01	ADJUSTER ASSY,TENSIO	84	25	AH06R0	247820
Sep-00	JS1GR7DA2X2104661	074101A	12760-38A11	CHAIN,CAM SHAFT DRIV	84	35	AH04R0	245925
Sep-00	JS1GR7DA5X2102497	073252	12830-33E01	ADJUSTER ASSY,TENSIO	84	39	AH9999	237930
Sep-00	JS1GR7DA3X2102501	253251	12760-38A11	CHAIN,CAM SHAFT DRIV	04	12	AH9999	244252
Sep-00	JS1GR7DA6X2102931	572772	12830-33E01	ADJUSTER ASSY,TENSIO	99	35	AH9999	236772
Oct-00	JS1GR7DA2X2101873	614870	12830-33E01	ADJUSTER ASSY,TENSIO	01	19	AH09R0	247073

WARRANTY CLAIM DATA 1999 GSX-R750

REPAIR DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CG	DG	LABOR OPERATION	DEALER NO.
Oct-00	JS1GR7DA6X2100810	331351	12830-01D12	ADJUSTER ASSY,TENSIO	78	17	AH06R0	242020
Oct-00	JS1GR7DA8X2104082	934731	12830-33E01	ADJUSTER ASSY,TENSIO	84	35	AH06R0	239666
Oct-00	JS1GR7DA9X2101532	W09561	12760-38A11	CHAIN,CAM SHAFT DRIV	01	29	AG02R0	206644
Oct-00	JS1GR7DA6X2104646	035671	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	241644
Oct-00	JS1GR7DA1X2102478	353221	12830-33E01	ADJUSTER ASSY,TENSIO	04	12	AB9999	244856
Oct-00	JS1GR7DA7X2103392	559651	12830-33E01	ADJUSTER ASSY,TENSIO	99	48	AH9999	240664
Oct-00	JS1GR7DA0X2102617	360981	12830-01D12	ADJUSTER ASSY,TENSIO	84	17	AH13R0	244139
Nov-00	JS1GR7DA9X2101448	020541	12830-33E01	ADJUSTER ASSY,TENSIO	01	48	AH9999	239232
Nov-00	JS1GR7DA8X2100601	353861	12830-33E01	ADJUSTER ASSY,TENSIO	04	12	AB9999	244856
Dec-00	JS1GR7DA2X2103526	084331	12830-33E01	ADJUSTER ASSY,TENSIO	01	35	AA02H0	238910
Dec-00	JS1GR7DA4X2101373	064701	12830-33E01	ADJUSTER ASSY,TENSIO	04	35	AA9999	230308
Jan-01	JS1GR7DA4X2103818	366367	12830-33E01	ADJUSTER ASSY,TENSIO	84	49	AH06R0	242934
Jan-01	JS1GR7DA1X2102478	123452	12830-33E01	ADJUSTER ASSY,TENSIO	04	29	AH13R0	244856
Feb-01	JS1GR7DA1X2101203	043831A	12830-33E01	ADJUSTER ASSY,TENSIO	84	14	AH06R0	244821
Feb-01	JS1GR7DA2X2100061	141011	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AH06R0	247235
Feb-01	JS1GR7DA8X2101263	081661	12760-38A11	CHAIN,CAM SHAFT DRIV	01	29	AH9999	246182
Mar-01	JS1GR7DA2X2100156	376141	12830-33E01	ADJUSTER ASSY,TENSIO	84	47	AH9999	217476
Apr-01	JS1GR7DA2X2102621	024661	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH06R0	239232
Apr-01	JS1GR7DA5X2101351	186351	12830-33E01	ADJUSTER ASSY,TENSIO	06	17	AH13R0	244651
Apr-01	JS1GR7DA8X2102977	049441	12830-33E13	ADJUSTER ASSY,TENSIO	84	35	AH9999	244589
Apr-01	JS1GR7DA6X2104548	502641	12830-33E01	ADJUSTER ASSY,TENSIO	84	12	AH06R0	237655
May-01	JS1GR7DA8X2102736	080311	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	231096
May-01	JS1GR7DA2X2100240	284881	12830-33E01	ADJUSTER ASSY,TENSIO	84	25	AH9999	244252
May-01	JS1GR7DA0X2104657	049691	12830-33E01	ADJUSTER ASSY,TENSIO	84	45	AH06R0	245801

WARRANTY CLAIM DATA

1999 GSX-R750

REPAIR DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Jun-01	JS1GR7DAXX2101510	547721	12830-33E01	ADJUSTER ASSY,TENSIO	01	14	AH9999	209678
Jul-01	JS1GR7DA9X2102390	601461	12830-33E01	ADJUSTER ASSY,TENSIO	06	26	AH06R0	242276
Jul-01	JS1GR7DA9X2102499	084701	12830-33E01	ADJUSTER ASSY,TENSIO	84	29	AH06R0	237930
Jul-01	JS1GR7DA8X2101764	876061	12830-33E01	ADJUSTER ASSY,TENSIO	06	45	AH06R0	245992
Jul-01	JS1GR7DA9X2100722	001861A	12830-01D12	ADJUSTER ASSY,TENSIO	04	45	AH13R0	247993
Jul-01	JS1GR7DA3X2104488	084601	12830-33E01	ADJUSTER ASSY,TENSIO	84	29	AH06R0	237930
Jul-01	JS1GR7DA9X2104611	384441	12830-46E10	ADJUSTER ASSY	84	25	AG9999	233722
Aug-01	JS1GR7DA7X2102310	103101	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH9999	206644
Aug-01	JS1GR7DA7X2103196	854101B	12830-33E01	ADJUSTER ASSY,TENSIO	06	A9	AH13R0	248851
Sep-01	JS1GR7DA2X2100996	422531A	12830-33E01	ADJUSTER ASSY,TENSIO	84	29	AH06R0	242802
Sep-01	JS1GR7DA2X2101193	422611	12830-33E01	ADJUSTER ASSY,TENSIO	84	29	AH9999	242802
Sep-01	JS1GR7DA7X2100072	030511	12830-33E01	ADJUSTER ASSY,TENSIO	99	49	AH9999	242187
Sep-01	JS1GR7DA2X2104482	080971	12830-33E01	ADJUSTER ASSY,TENSIO	06	48	AH06R0	232890
Nov-01	JS1GR7DA8X2102526	115831	12830-33E01	ADJUSTER ASSY,TENSIO	78	12	AH06R0	215538
Dec-01	JS1GR7DA8X2100419	090311	12830-33E01	ADJUSTER ASSY,TENSIO	99	35	AH9999	234656
Jan-02	JS1GR7DA2X2103011	685601	12830-33E01	ADJUSTER ASSY,TENSIO	99	29	AH10R0	245224
Feb-02	JS1GR7DA0X2104013	113461	12830-33E01	ADJUSTER ASSY,TENSIO	01	48	AH9999	245712
Feb-02	JS1GR7DA3X2103695	631448	12830-33E01	ADJUSTER ASSY,TENSIO	99	29	AH9999	229676
Mar-02	JS1GR7DA4X2101549	215091	12830-01D12	ADJUSTER ASSY,TENSIO	84	A9	AH9999	243558
Apr-02	JS1GR7DA5X2101897	002251	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AH9999	248606
May-02	JS1GR7DA5X2104721	214351	12830-33E01	ADJUSTER ASSY,TENSIO	84	39	AH06R0	232394
May-02	JS1GR7DAXX2104603	331231	12830-33E13	ADJUSTER ASSY,TENSIO	84	45	AH06R0	238473
May-02	JS1GR7DA9X2101658	213771	12830-33E01	ADJUSTER ASSY,TENSIO	84	39	AH9999	232394
May-02	JS1GR7DA6X2100662	189241	12830-33E01	ADJUSTER ASSY,TENSIO	77	39	AH13R0	212911

WARRANTY CLAIM DATA
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REPAIR DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Jul-02	JS1GR7DA5X2101267	182641	12830-33E01	ADJUSTER ASSY,TENSIO	06	45	AH9999	230774
Oct-02	JS1GR7DA5X2101267	201161	12830-33E01	ADJUSTER ASSY,TENSIO	06	45	AH9999	230774
Dec-02	JS1GR7DA7X2104610	833791	12830-33E01	ADJUSTER ASSY,TENSIO	06	35	AH9999	242772
Jan-03	JS1GR7DA5X2104704	228081	12830-33E01	ADJUSTER ASSY,TENSIO	84	35	AH9999	233390
Jan-03	JS1GR7DA4X2103186	083801	12830-33E01	ADJUSTER ASSY,TENSIO	84	79	AH9999	245801
Jan-03	JS1GR7DA2X2102392	044121	12830-33E01	ADJUSTER ASSY,TENSIO	03	17	AH9999	249017
Apr-03	JS1GR7DA7X2102999	Z94011	12830-33E01	ADJUSTER ASSY,TENSIO	77	48	AH9999	244112
May-03	JS1GR7DA4X2101437	043491	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH9999	220469
May-03	JS1GR7DA7X2102095	269841	12830-01D12	ADJUSTER ASSY,TENSIO	84	A9	AH9999	244716

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WARRANTY CLAIM DATA

1999 GSX-R600

<u>BUILD DATE</u>	<u>VIN</u>	<u>CLAIM NO.</u>	<u>PART NO.</u>	<u>PART NAME</u>	<u>CC</u>	<u>DC</u>	<u>LABOR OPERATION</u>	<u>DEALER NO.</u>
Oct-98	JS1GN78A1X2101403	379172	12830-01D12	ADJUSTER ASSY,TENSIO	84	48	AH06R0	214086
Nov-98	JS1GN78A1X2101854	792681	12830-33E01	ADJUSTER ASSY,TENSIO	84	38	AH06R0	241032
Nov-98	JS1GN78A1X2101983	704201	12830-33E13	ADJUSTER ASSY,TENSIO	08	35	AH13R0	240821
Nov-98	JS1GN78A1X2102017	142691	12760-38A11	CHAIN,CAM SHAFT DRIV	08	48	AH9999	244139
Nov-98	JS1GN78A1X2102079	011111	12830-34810	ADJUSTER/TENSION SET	01	48	AH9999	209678
Dec-98	JS1GN78A1X2102758	028131	12830-33E13	ADJUSTER ASSY,TENSIO	84	12	AH13R0	226157
Dec-98	JS1GN78A1X2102941	942701	12830-33E13	ADJUSTER ASSY,TENSIO	84	17	AH06R0	240710
Dec-98	JS1GN78A1X2103085	585351	12830-33E01	ADJUSTER ASSY,TENSIO	84	35	AH06R0	248492
Sep-98	JS1GN78A2X2100406	W85631	12830-33E13	ADJUSTER ASSY,TENSIO	06	45	AH9999	247545
Sep-98	JS1GN78A2X2100471	298121	12830-33E13	ADJUSTER ASSY,TENSIO	06	22	AA02H0	211257
Sep-98	JS1GN78A2X2100809	384901	12760-38A11	ADJUSTER ASSY,TENSIO	84	35	AH9999	245526
Nov-98	JS1GN78A2X2102186	887051	12830-33E13	ADJUSTER ASSY,TENSIO	84	23	AH06R0	227951
Jan-99	JS1GN78A2X2103550	296431A	12830-33E13	ADJUSTER ASSY,TENSIO	76	35	AH9999	236834
Sep-98	JS1GN78A3X2100155	114152	12830-33E13	ADJUSTER ASSY,TENSIO	08	25	AH06R0	212458
Oct-98	JS1GN78A3X2100895	079831	12830-33E13	ADJUSTER ASSY,TENSIO	84	17	AH9999	241814
Oct-98	JS1GN78A3X2101175	181921	12830-33E13	ADJUSTER ASSY,TENSIO	79	49	AH06R0	243507
Oct-98	JS1GN78A3X2101385	484241	12830-33E13	ADJUSTER ASSY,TENSIO	72	14	AH06R0	229873
Oct-98	JS1GN78A3X2101578	018931	12830-33E13	ADJUSTER ASSY,TENSIO	84	48	AH13R0	212750
Nov-98	JS1GN78A3X2102228	188871A	12830-33E13	ADJUSTER ASSY,TENSIO	99	A9	AH9999	243175
Sep-98	JS1GN78A4X2100097	370501	12830-33E13	ADJUSTER ASSY,TENSIO	84	29	AH9999	241253
Sep-98	JS1GN78A4X2100746	197151	12830-33E13	ADJUSTER ASSY,TENSIO	84	35	AH13R0	236784
Nov-98	JS1GN78A4X2102092	020441	12830-33E13	ADJUSTER ASSY,TENSIO	03	13	AH06R0	238232
Feb-99	JS1GN78A4X2103758	318221	12830-33E13	ADJUSTER ASSY,TENSIO	84	17	AH06R0	235024
Oct-98	JS1GN78A5X2101274	353521	12830-33E13	ADJUSTER ASSY,TENSIO	99	48	AH10R0	241342

WARRANTY CLAIM DATA
1999 GSX-R600

BUILD DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Nov-98	JS1GN78A5X2102098	630486	12830-33E13	ADJUSTER ASSY,TENSIO	84	35	AH06R0	211591
Dec-98	JS1GN78A5X2102943	368341A	12830-33E13	ADJUSTER ASSY,TENSIO	99	A9	AH9999	241938
Dec-98	JS1GN78A5X2103171	201121	12830-33E13	ADJUSTER ASSY,TENSIO	06	48	AH06R0	248578
Jan-99	JS1GN78A5X2103428	038595	12830-33E13	ADJUSTER ASSY,TENSIO	06	A0	AH9999	242842
Sep-98	JS1GN78A6X2100571	895611	12830-33E13	ADJUSTER ASSY,TENSIO	76	48	AH04R0	241148
Oct-98	JS1GN78A6X2101395	308711	12830-33E13	ADJUSTER ASSY,TENSIO	06	25	AH9999	214088
Nov-98	JS1GN78A6X2101865	197551	12830-33E13	ADJUSTER ASSY,TENSIO	84	35	AH13R0	247324
Jan-99	JS1GN78A6X2103423	028651	12830-33E13	ADJUSTER ASSY,TENSIO	01	48	AH13R0	215981
Dec-98	JS1GN78A7X2102619	031581	12830-33E13	ADJUSTER ASSY,TENSIO	06	17	AH06R0	210625
Feb-99	JS1GN78A7X2103723	448071	12830-33E13	ADJUSTER ASSY,TENSIO	84	25	AH13R0	241210
Sep-98	JS1GN78A8X2100314	255451	12830-33E13	ADJUSTER ASSY,TENSIO	06	35	AH9999	238392
Sep-98	JS1GN78A8X2100684	197251	12830-33E13	ADJUSTER ASSY,TENSIO	99	35	AH9999	238292
Sep-98	JS1GN78A8X2100734	0614T1	12830-33E13	ADJUSTER ASSY,TENSIO	06	35	AH06R0	224570
Oct-98	JS1GN78A8X2101396	165941	12830-33E13	ADJUSTER ASSY,TENSIO	06	35	AH13R0	234052
Dec-98	JS1GN78A8X2102581	1989,2	12830-33E13	ADJUSTER ASSY,TENSIO	84	29	AH06R0	238899
Sep-98	JS1GN78A9X2100449	384901	12760-38A11	CHAIN,CAM SHAFT DRIV	06	17	AH06R0	241733
Nov-98	JS1GN78A9X2101861	467851	12830-33E13	ADJUSTER ASSY,TENSIO	84	25	BA9999	240532
Nov-98	JS1GN78A9X2102251	095991	12830-33E13	ADJUSTER ASSY,TENSIO	99	29	AH9999	212067
Oct-98	JS1GN78A9X2101688	686011	12830-33E13	ADJUSTER ASSY,TENSIO	99	49	AH9999	228920
Nov-98	JS1GN78A9X2102280	141931	12830-33E13	ADJUSTER ASSY,TENSIO	84	23	AH9999	246395

WARRANTY CLAIM DATA **1999 GSX-R750**

BUILD DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Nov-98	JS1GR7DA6X2103271	201592	12830-33E01	ADJUSTER ASSY,TENSIO	99	29	GS35R0	212458
Aug-98	JS1GR7DA4X2101048	908601A	12760-38A11	CHAIN,CAM SHAFT DRIV	06	14	AH9999	227153
Oct-98	JS1GR7DA5X2102838	2038	99103-11144	GSX-R750X ADJUSTER	99	U9	AG9999	237345
Aug-98	JS1GR7DA8X2101781	933101	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH13R0	227153
Aug-98	JS1GR7DA5X2101396	794112A	12830-33E01	ADJUSTER ASSY,TENSIO	79	25	AH9999	245038
Aug-98	JS1GR7DA6X2102279	320811	12830-33E01	ADJUSTER ASSY,TENSIO	06	23	AH9999	229679
Oct-98	JS1GR7DA9X2102793	615951	12830-33E01	ADJUSTER ASSY,TENSIO	99	76	AH9999	214396
Jul-98	JS1GR7DA9X2100056	933481	12760-38A11	CHAIN,CAM SHAFT DRIV	06	29	AH04R0	235032
Dec-98	JS1GR7DA1X2103761	225438	12830-33E01	ADJUSTER ASSY,TENSIO	99	45	AH9999	242934
Apr-99	JS1GR7DAXX2104553	781141	12830-33E01	ADJUSTER ASSY,TENSIO	77	48	AH13R0	226165
Mar-99	JS1GR7DA7X2104431	060021B	12830-24F01	ADJUSTER ASSY,TENS	99	A9	AH9999	244570
Dec-98	JS1GR7DA9X2103748	225486	12830-33E01	ADJUSTER ASSY,TENSIO	84	49	AH9999	242934
Aug-98	JS1GR7DAXX2101880	600382	12830-33E01	ADJUSTER ASSY,TENSIO	01	23	AH13R0	237868
Aug-98	JS1GR7DA0X2101001	W89401	12830-33E01	ADJUSTER ASSY,TENSIO	06	39	AH06R0	206644
Aug-98	JS1GR7DA0X2101158	W89581	12830-33E01	ADJUSTER ASSY,TENSIO	06	39	AH06R0	206644
Nov-98	JS1GR7DA8X2103191	006871	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH13R0	248851
Apr-99	JS1GR7DAXX2104634	193581	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	227951
Aug-98	JS1GR7DA1X2101458	615802	12760-38A11	CHAIN,CAM SHAFT DRIV	01	48	AC9999	234656
Aug-98	JS1GR7DA1X2101864	2038	99103-11144	GSX-R750X ADJUSTER	99	U9	AH02R0	242772
Apr-99	JS1GR7DA4X2104645	036741	12830-33E01	ADJUSTER ASSY,TENSIO	78	49	AH13R0	211486
Jul-98	JS1GR7DA5X2100071	EX2131	12830-33E01	ADJUSTER ASSY,TENSIO	06	17	AH13R0	245178
Oct-98	JS1GR7DA7X2102789	035211	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH06R0	244023
Aug-98	JS1GR7DA9X2100641	003121	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	242187
Mar-99	JS1GR7DA1X2104473	104471	12830-01D12	ADJUSTER ASSY,TENSIO	83	48	AH9999	241342

WARRANTY CLAIM DATA

1999 GSX-R750

<u>BUILD DATE</u>	<u>VIN</u>	<u>CLAIM NO.</u>	<u>PART NO.</u>	<u>PART NAME</u>	<u>CC</u>	<u>DC</u>	<u>LABOR OPERATION</u>	<u>DEALER NO.</u>
Aug-98	JS1GR7DA4X2100773	015001	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH04R0	240109
Jul-98	JS1GR7DA5X2100135	029251	12830-33E01	ADJUSTER ASSY,TENSIO	84	35	AH06R0	246492
Aug-98	JS1GR7DA3X2101459	618759	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH06R0	237175
Aug-98	JS1GR7DA3X2101204	012042	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	244953
Nov-98	JS1GR7DA7X2103280	011991	12830-01D12	ADJUSTER ASSY,TENSIO	99	25	AH10R0	239232
Jan-99	JS1GR7DA2X2104241	139386A	12830-01D12	ADJUSTER ASSY,TENSIO	01	35	AH9999	242349
Aug-98	JS1GR7DA5X2101043	263901	12830-33E01	ADJUSTER ASSY,TENSIO	01	12	AH06R0	244872
Sep-98	JS1GR7DA1X2102352	058051A	12760-38A11	CHAIN,CAM SHAFT DRIV	71	29	AH9999	245925
Aug-98	JS1GR7DA9X2101367	089461	12830-33E01	ADJUSTER ASSY,TENSIO	04	17	AH13R0	215279
Aug-98	JS1GR7DA2X2102215	700831	12760-38A11	CHAIN,CAM SHAFT DRIV	01	12	AH04R0	238597
Aug-98	JS1GR7DA3X2101610	124041	12830-33E13	ADJUSTER ASSY,TENSIO	02	17	AH9999	213012
Aug-98	JS1GR7DA8X2101067	925262	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AB9999	235814
Apr-99	JS1GR7DA9X2104625	301531	12830-33E01	ADJUSTER ASSY,TENSIO	06	48	AH9999	241083
Sep-98	JS1GR7DA0X2102472	341011	12830-33E01	ADJUSTER ASSY,TENSIO	84	35	AH06R0	206954
Apr-99	JS1GR7DA8X2104535	102981	12830-01D12	ADJUSTER ASSY,TENSIO	06	47	AH06R0	242233
Aug-98	JS1GR7DA6X2101729	006211	12830-33E01	ADJUSTER ASSY,TENSIO	04	39	AH02R0	242187
Aug-98	JS1GR7DA4X2101468	607434	12830-33E01	ADJUSTER ASSY,TENSIO	84	49	AH13R0	238066
Aug-98	JS1GR7DA8X2100999	607462	12760-38A11	CHAIN,CAM SHAFT DRIV	01	12	AH02R0	243647
Aug-98	JS1GR7DA3X2101302	462601	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	217379
Dec-98	JS1GR7DA2X2103851	590039	12830-01D12	ADJUSTER ASSY,TENSIO	84	45	AH06R0	245291
Aug-98	JS1GR7DA0X2100592	349801	12830-01D12	ADJUSTER ASSY,TENSIO	99	35	AH9999	244856
Aug-98	JS1GR7DA3X2101204	210121	12760-38A11	CHAIN,CAM SHAFT DRIV	84	25	AH04R0	244953
Oct-98	JS1GR7DA9X2102731	037401	12830-01D12	ADJUSTER ASSY,TENSIO	84	35	AH9999	246298
Apr-99	JS1GR7DA7X2104574	478581	12830-01D12	ADJUSTER ASSY,TENSIO	84	48	AH06R0	237655

WARRANTY CLAIM DATA

1999 GSX-R750

<u>BUILD DATE</u>	<u>VIN</u>	<u>CLAIM NO.</u>	<u>PART NO.</u>	<u>PART NAME</u>	<u>CC</u>	<u>DC</u>	<u>LABOR OPERATION</u>	<u>DEALER NO.</u>
Aug-98	JS1GR7DA0X2100608	603152	12830-33E01	ADJUSTER ASSY,TENSIO	06	39	AH9999	240761
Apr-99	JS1GR7DA9X2104608	061601	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AH10R0	241083
Apr-99	JS1GR7DA3X2104684	031721	12760-38A11	CHAIN,CAM SHAFT DRIV	99	29	AH9999	200425
Apr-99	JS1GR7DA4X2104693	049061	12830-33E01	ADJUSTER ASSY,TENSIO	84	45	AH13R0	215279
Aug-98	JS1GR7DA9X2101109	611661	12830-33E01	ADJUSTER ASSY,TENSIO	83	23	AH9999	240761
Nov-98	JS1GR7DA2X2103171	041021	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH9999	246298
Mar-99	JS1GR7DA3X2104474	302351	12830-33E01	ADJUSTER ASSY,TENSIO	99	49	AH9999	246670
Aug-98	JS1GR7DA8X2101957	482511	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	237655
Apr-99	JS1GR7DA5X2104671	107991B	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH06R0	240737
Apr-99	JS1GR7DA9X2104690	013961	12830-33E01	ADJUSTER ASSY,TENSIO	77	48	AH06R0	215813
Jul-98	JS1GR7DA7X2100315	047901A	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AH9999	240883
Aug-98	JS1GR7DA4X2101468	607404	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AH13R0	238066
Aug-98	JS1GR7DA8X2101764	518802	12760-38A11	CHAIN,CAM SHAFT DRIV	84	35	AH9999	245992
Aug-98	JS1GR7DA3X2100814	122311A	12830-33E01	ADJUSTER ASSY,TENSIO	07	16	AA02H0	244368
Jul-98	JS1GR7DA0X2100026	084912	12830-01D12	ADJUSTER ASSY,TENSIO	99	23	AH13R0	244481
Mar-99	JS1GR7DA0X2104481	011481	12830-33E01	ADJUSTER ASSY,TENSIO	84	39	AH06R0	247502
Dec-98	JS1GR7DA6X2103657	942381	12830-33E01	ADJUSTER ASSY,TENSIO	84	47	AA9999	246727
Aug-98	JS1GR7DA9X2101045	703721	12830-33E01	ADJUSTER ASSY,TENSIO	04	17	AH9999	243787
Nov-98	JS1GR7DA9X2103457	104961	12830-33E01	ADJUSTER ASSY,TENSIO	84	25	AH06R0	247820
Apr-99	JS1GR7DA2X2104661	074101A	12760-38A11	CHAIN,CAM SHAFT DRIV	84	35	AH04R0	245925
Sep-98	JS1GR7DA5X2102497	073252	12830-33E01	ADJUSTER ASSY,TENSIO	84	39	AH9999	237930
Sep-98	JS1GR7DA3X2102501	253251	12760-38A11	CHAIN,CAM SHAFT DRIV	04	12	AH9999	244252
Oct-98	JS1GR7DA6X2102931	572772	12830-33E01	ADJUSTER ASSY,TENSIO	99	35	AH9999	236772
Aug-98	JS1GR7DA2X2101873	614870	12830-33E01	ADJUSTER ASSY,TENSIO	01	19	AH09R0	247073

WARRANTY CLAIM DATA **1999 GSX-R750**

BUILD DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Aug-98	JS1GR7DA6X2100810	331351	12830-01D12	ADJUSTER ASSY,TENSIO	78	17	AH06R0	242020
Jan-99	JS1GR7DA8X2104082	934731	12830-33E01	ADJUSTER ASSY,TENSIO	84	35	AH06R0	239666
Aug-98	JS1GR7DA9X2101532	W09561	12760-38A11	CHAIN,CAM SHAFT DRIV	01	29	AG0ZR0	206644
Apr-99	JS1GR7DA6X2104646	035671	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	241644
Sep-98	JS1GR7DA1X2102478	353221	12830-33E01	ADJUSTER ASSY,TENSIO	04	12	AB9999	244856
Nov-98	JS1GR7DA7X2103392	559651	12830-33E01	ADJUSTER ASSY,TENSIO	99	48	AHP999	240664
Sep-98	JS1GR7DA0X2102617	360981	12830-01D12	ADJUSTER ASSY,TENSIO	84	17	AH13R0	244139
Aug-98	JS1GR7DA9X2101448	020541	12830-33E01	ADJUSTER ASSY,TENSIO	01	48	AH9999	239232
Aug-98	JS1GR7DA8X2100601	353861	12830-33E01	ADJUSTER ASSY,TENSIO	04	12	AB9999	244856
Nov-98	JS1GR7DA2X2103526	084331	12830-33E01	ADJUSTER ASSY,TENSIO	01	35	AA02H0	238910
Aug-98	JS1GR7DA4X2101373	064701	12830-33E01	ADJUSTER ASSY,TENSIO	04	35	AA9999	230308
Dec-98	JS1GR7DA4X2103818	366367	12830-33E01	ADJUSTER ASSY,TENSIO	84	49	AH06R0	242934
Sep-98	JS1GR7DA1X2102478	123452	12830-33E01	ADJUSTER ASSY,TENSIO	04	29	AH13R0	244856
Aug-98	JS1GR7DA1X2101203	043831A	12830-33E01	ADJUSTER ASSY,TENSIO	84	14	AH06R0	244821
Jul-98	JS1GR7DA2X2100061	141011	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AH06R0	247235
Aug-98	JS1GR7DA8X2101263	081661	12760-38A11	CHAIN,CAM SHAFT DRIV	01	29	AH9999	246182
Jul-98	JS1GR7DA2X2100156	376141	12830-33E01	ADJUSTER ASSY,TENSIO	84	47	AH9999	217476
Sep-98	JS1GR7DA2X2102621	024661	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH06R0	239232
Aug-98	JS1GR7DA5X2101351	186351	12830-33E01	ADJUSTER ASSY,TENSIO	06	17	AH13R0	244651
Oct-98	JS1GR7DA8X2102977	049441	12830-33E13	ADJUSTER ASSY,TENSIO	84	35	AH9999	244589
Apr-99	JS1GR7DA6X2104548	502641	12830-33E01	ADJUSTER ASSY,TENSIO	84	12	AH06R0	237655
Oct-98	JS1GR7DA8X2102736	080311	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH06R0	231096
Jul-98	JS1GR7DA2X2100240	284881	12830-33E01	ADJUSTER ASSY,TENSIO	84	25	AH9999	244252
Apr-99	JS1GR7DA0X2104657	049691	12830-33E01	ADJUSTER ASSY,TENSIO	84	45	AH06R0	245801

WARRANTY CLAIM DATA **1999 GSX-R750**

BUILD DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Aug-98	JS1GR7DAXX2101510	547721	12830-33E01	ADJUSTER ASSY,TENSIO	01	14	AH9999	209678
Sep-98	JS1GR7DA9X2102390	601461	12830-33E01	ADJUSTER ASSY,TENSIO	06	26	AH06R0	242276
Sep-98	JS1GR7DA9X2102499	084701	12830-33E01	ADJUSTER ASSY,TENSIO	84	29	AH06R0	237930
Aug-98	JS1GR7DA8X2101764	876061	12830-33E01	ADJUSTER ASSY,TENSIO	06	45	AH06R0	245992
Aug-98	JS1GR7DA9X2100722	001861A	12830-01D12	ADJUSTER ASSY,TENSIO	04	45	AH13R0	247995
Mar-99	JS1GR7DA3X2104488	084601	12830-33E01	ADJUSTER ASSY,TENSIO	84	29	AH06R0	237930
Apr-99	JS1GR7DA9X2104611	384441	12830-46E10	ADJUSTER ASSY	84	25	AG9999	233722
Sep-98	JS1GR7DA7X2102310	103101	12830-33E01	ADJUSTER ASSY,TENSIO	06	25	AH9999	206644
Nov-98	JS1GR7DA7X2103196	854101B	12830-33E01	ADJUSTER ASSY,TENSIO	06	A9	AH13R0	248851
Aug-98	JS1GR7DA2X2100996	422531A	12830-33E01	ADJUSTER ASSY,TENSIO	84	29	AH06R0	242802
Aug-98	JS1GR7DA2X2101193	422611	12830-33E01	ADJUSTER ASSY,TENSIO	84	29	AH9999	242802
Jul-98	JS1GR7DA7X2100072	030511	12830-33E01	ADJUSTER ASSY,TENSIO	99	49	AH9999	242187
Mar-99	JS1GR7DA2X2104482	080971	12830-33E01	ADJUSTER ASSY,TENSIO	06	48	AH06R0	232890
Sep-98	JS1GR7DA8X2102526	115831	12830-33E01	ADJUSTER ASSY,TENSIO	78	12	AH06R0	215538
Jul-98	JS1GR7DA8X2100419	090311	12830-33E01	ADJUSTER ASSY,TENSIO	99	35	AH9999	234656
Oct-98	JS1GR7DA2X2103011	685601	12830-33E01	ADJUSTER ASSY,TENSIO	99	29	AH10R0	245224
Jan-99	JS1GR7DA0X2104013	113461	12830-33E01	ADJUSTER ASSY,TENSIO	01	48	AH9999	245712
Dec-98	JS1GR7DA3X2103695	631448	12830-33E01	ADJUSTER ASSY,TENSIO	99	29	AH9999	229676
Aug-98	JS1GR7DA4X2101549	215091	12830-01D12	ADJUSTER ASSY,TENSIO	84	A9	AH9999	243558
Aug-98	JS1GR7DA5X2101897	002251	12830-33E01	ADJUSTER ASSY,TENSIO	84	17	AH9999	248606
Apr-99	JS1GR7DA5X2104721	214351	12830-33E01	ADJUSTER ASSY,TENSIO	84	39	AH06R0	232394
Apr-99	JS1GR7DAXX2104603	331231	12830-33E13	ADJUSTER ASSY,TENSIO	84	45	AH06R0	238473
Aug-98	JS1GR7DA9X2101658	213771	12830-33E01	ADJUSTER ASSY,TENSIO	84	39	AH9999	232394
Aug-98	JS1GR7DA6X2100662	189241	12830-33E01	ADJUSTER ASSY,TENSIO	77	39	AH13R0	212911

WARRANTY CLAIM DATA
1999 GSX-R750

BUILD DATE	VIN	CLAIM NO.	PART NO.	PART NAME	CC	DC	LABOR OPERATION	DEALER NO.
Aug-98	JS1GR7DA5X2101267	182641	12830-33E01	ADJUSTER ASSY,TENSIO	06	45	AH9999	230774
Aug-98	JS1GR7DA5X2101267	201161	12830-33E01	ADJUSTER ASSY,TENSIO	06	45	AH9999	230774
Apr-99	JS1GR7DA7X2104610	833791	12830-33E01	ADJUSTER ASSY,TENSIO	06	35	AH9999	242772
Apr-99	JS1GR7DA5X2104704	228081	12830-33E01	ADJUSTER ASSY,TENSIO	84	35	AH9999	233390
Nov-98	JS1GR7DA4X2103186	083801	12830-33E01	ADJUSTER ASSY,TENSIO	84	79	AH9999	245801
Sep-98	JS1GR7DA2X2102392	044121	12830-33E01	ADJUSTER ASSY,TENSIO	03	17	AH9999	249017
Oct-98	JS1GR7DA7X2102999	Z94011	12830-33E01	ADJUSTER ASSY,TENSIO	77	48	AH9999	244112
Aug-98	JS1GR7DA4X2101437	043491	12830-33E01	ADJUSTER ASSY,TENSIO	84	48	AH9999	220469
Aug-98	JS1GR7DA7X2102095	269841	12830-01D12	ADJUSTER ASSY,TENSIO	84	A9	AH9999	244716

03

TROUBLE CODE TABLE

COMPLAINT CODE

ENGINE	01	Hard starting	ELECTRIC	33	Improper lighting or heating	GENERAL	71	Impossible to drive
	02	Poor idling		34	Improper flashing		72	Leaks outward(excl.85)
	03	Poor acceleration(excl.05)		35	Improper switching function(excl.82)		73	Leaks inward(excl.85)
	04	Insufficient power		36	Improper indication(excl.39)		74	Immovable
	05	Rough cruising		37	Improper wiper/washer function		75	Improper rotation(excl.01,37,74)
	06	Pinging, Knocking(excl. 84)		38	Poor sound		76	Loose, Detached
	07	Engine stalling		39	Inaccurate odometer / trip meter		77	Improper play
	08	Abnormal consumption		41	Pulls to side		78	Abnormal vibration
	09	Overheating		42	Drags		79	Fails to lock
	10	Running-on		43	Abnormal braking noise		81	Unsmooth movement
POWER TRAIN	11	Overcooling	BRAKE	44	Abnormal travel	ELECTRIC	82	Improperly restrained movement
	12	Improper exhaust emission		51	Steering wanders(excl.41)		83	Insufficient effectiveness
	13	Water discharge failure (outboard motor)		52	Steering oscillation		84	Abnormal noise (excl.05,43)
	21	Falls to shift (excl. 23, 24, 25)		54	Hard to open or close		85	Water leak
	22	Slipping		55	Uneven vehicle height		86	Poor through-visibility
	23	Clutch fails to disengage		59	Improper air conditioning or heating		87	Burned
	24	Slips out of gear		61	Discoloration, Stain		88	Abnormal smell
	25	Improper synchronizing(excl. 21,23)		62	Uneven surface, Scratch		89	Improper cushion
	26	Rough clutch engaging		63	Seam separation		98	Cavitation
	31	Insufficient charging	CHASSIS & EXTERIOR	64	Improper image in mirror(excl.86)	LAMP	99	Others
ELECTRIC	32	Over charging		65	Improper appearance, Paint defect			

In the case of packing claim, select appropriate code among those shaded ().

DEFECT CODE

COMPONENT	11	Porosity	32	Blow-by
	12	Improper tight-fit	33	Scuffing(Piston, Cylinder) (excl.19)
	13	Poor welding, soldering or bonding	34	Melting
	14	Improper machining or forming	35	Abnormal wear
	15	Improper gaseous or air seal	36	Open circuit(excl.18)
	16	Improper suction or discharge	37	Shortcircuit
	17	Fails to slide properly	38	Fouling
	18	Poor conductivity(excl.36)	39	Creep
	19	Mechanical surface damage(excl.29,33,35)	41	Foreign matter
	20	Deformation	42	Insufficient filling
	22	Blockage	43	Part missing
	23	Deterioration(excl.26)	44	Wrong part
	24	Separation(excl.28, 68)	45	Improper clearance
	25	Binding, Sticking, Solidification(excl.31, 32)	46	Out of balance
	26	Rust, Corrosion	47	Improper assembly(excl.48)
	28	Poor plating	48	Incomplete adjustment or fastening
	29	Break, Crack, Rupture	49	Insufficient rigidity
	31	Heat seizure(excl.25)		
PAINT	60	Stain	68	Peeling-off
	61	Off-color, Mottling	69	Sag or run
	62	Poor luster	71	Sanded marks
	63	Thin, Rubbed through	73	Foreign matter under film
	64	Incomplete	75	Surface contamination (Paint material)
	65	Rough	76	Surface contamination (Foreign matter)
	66	Blistering	78	Poor repair
	67	Cracking	79	Fading, Discoloration
OTHERS	99	Others		

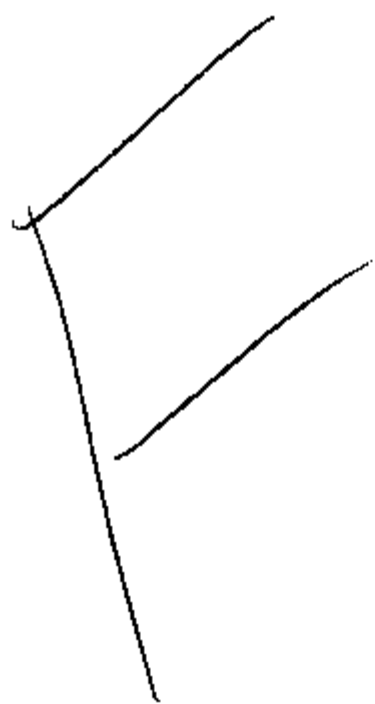
OPERATION	TIME	OPERATION DESCRIPTION	TIME	OPERATION	TIME	OPERATION DESCRIPTION	TIME
ENGINE				EXHAUST AND FUEL SYSTEM			
AA01R0	R&R 3.1	ENGINE ASSY		CB13R0	R&R .7	WATER PUMP ASSY	
AA02H0	OH 0.2	ENGINE ASSY		CB14R0	R&R .8	WATER PUMP ASSY INNER PARTS	
AA04R0	R&R 9.2	CRANKCASE ASSY AND/OR GASKET		CB9999		OTHER	
AA9999		OTHER		CC01R0	R&R .8	OIL COOLER ASSY	
AB06R0		CYLINDER HEAD COVER, CYLINDER HEAD BREATHER COVER AND/OR GASKET	R&R 1.5	CC9999		OTHER	
AB20R0	R&R 6.8	CYLINDER HEAD ASSY		EXHAUST AND FUEL SYSTEM			
AB21R0	R&R 4.4	CYLINDER HEAD GASKET		DA06R0	R&R 1.2	INTAKE PIPE (ALL)	
AB9999		OTHER		DA18R0	R&R 1.5	EXHAUST PIPE (ALL)	
AC03R0	R&R 5.0	CYLINDER AND/OR GASKET		DA20R0	R&R 1.0	EXHAUST PIPE GASKET (ALL)	
AC9999		OTHER		DA28R0	R&R .7	MUFFLER ASSY (ONE SIDE)	
AD01R0	R&R 1.7	OIL PAN AND/OR GASKET		DA41R0	R&R 1.5	THROTTLE BODY ASSY	
AD9999		OTHER		DA42R0	R&R 1.7	THROTTLE BODY INNER PARTS	
AE01R0	R&R 8.5	CRANKSHAFT ASSY		DA9999		OTHER	
AE13R0	R&R 8.5	CRANKSHAFT METAL BEARING (ALL)		DB01R0	R&R .5	AIR CLEANER ASSY	
AE9999		OTHER		DB08R0	R&R .3	AIR CLEANER ELEMENT AND/OR CAP	
AF01R0		PISTON, PISTON PIN AND/OR PISTON RINGS	R&R 6.0	DB18R0	R&R .2	INTAKE AIR TEMPERATURE SENSOR	
AF06R0	R&R 6.5	CONNECTING ROD ASSY (ALL)		DB17R0	R&R .6	AIR CONTROL VALVE ACTUATOR	
AF9999		OTHER		DB9999		OTHER	
AG02R0	R&R 8.8	VALVE, VALVE SPRING AND/OR VALVE STEM OIL SEALS		DC03R0	R&R 1.8	CARBURETOR ASSY (ALL)	
AG9999		OTHER		DC04H0	OH 2.8	CARBURETOR ASSY (ALL)	
AH02R0	R&R 3.0	CAMSHAFT AND/OR SPROCKET (ALL)		DC18R0	R&R .3	CHOKE CABLE ASSY	
AH04R0		CAMSHAFT DRIVE CHAIN AND/OR CAMSHAFT DRIVE SPROCKET	R&R 3.8	DC26R0	R&R .8	THROTTLE CABLE ASSY	
AH06R0	R&R .8	CAM CHAIN ADJUSTER		DC9999		OTHER	
AH08R0	R&R 4.1	CAM CHAIN GUIDE (NO.1)		DD01R0	R&R 1.0	FUEL INJECTOR ASSY (ALL) (DOHC)	
AH10R0		CAM CHAIN GUIDE (NO.2) AND/OR (NO.3)	R&R 1.8	DD02R0	R&R .7	FUEL INJECTOR HOLDER	
AH18R0	R&R 3.8	CAM CHAIN TENSIONER		DD03R0	R&R .7	DELIVERY PIPE SET	
AH9999		OTHER		DD08R0	R&R .3	FUEL PRESSURE REGULATOR ASSY	
LUBRICATION SYSTEM				DD9999		OTHER	
BA01R0	R&R 1.5	OIL PUMP ASSY		DF01R0	R&R .8	FUEL PUMP ASSY	
BA05R0	R&R 1.1	OIL PUMP DRIVEN GEAR		DF9999		OTHER	
BA9999		OTHER		DG01R0	R&R .8	FUEL FILTER ASSY	
BB02R0	R&R .3	OIL FILTER ASSY AND/OR OIL FILTER CAP		DG9999		OTHER	
BB04R0	R&R 1.8	OIL PUMP STRAINER AND/OR OIL STRAINER PROTECTOR		DH01R0	R&R .8	FUEL TANK ASSY	
BB06R0	R&R 1.8	OIL PRESSURE REGULATOR		DH05R0	R&R .1	FUEL TANK CAP ASSY	
BB9999		OTHER		DH06R0	R&R .6	FUEL COCK ASSY	
BD03R0	R&R 1.0	OIL PIPE (CYLINDER HEAD TO CRANKCASE)		DH11R0		FUEL HOSE (FUEL COCK TO CARBURETOR)	R&R .4
BD05R0	R&R 1.0	OIL HOSE (CRANKCASE TO CYLINDER HEAD)		DH16R0	R&R .1	FUEL HOSE (FUEL PUMP TO INJECTOR HOLDER)	
BD9999		OTHER		DH26R0	R&R .4	FUEL TANK BRACKET	
COOLING SYSTEM				DH27R0	R&R .1	FUEL HOSE (FUEL REGULATOR TO FUEL TANK)	
CA02R0	R&R .7	RADIATOR ASSY		DH9999		OTHER	
CA04R0	R&R .4	WATER RESERVOIR		DJ08R0	R&R .3	THROTTLE POSITION SENSOR	
CA06R0	R&R .2	RADIATOR CAP		DJ14R0	R&R .3	ENGINE COOLANT TEMPERATURE SENSOR	
CA08R0	R&R .7	THERMOSTAT AND/OR THERMOSTAT COVER		DJ9999		OTHER	
CA16R0	R&R 1.0	WATER HOSE (RADIATOR TO WATER PUMP) AND/OR CLAMP		ENGINE ELECTRICAL			
CA20R0	R&R 1.0	WATER HOSE (WATER PUMP TO CYLINDER) AND/OR CLAMP		EA01R0	R&R .2	BATTERY	
CA23R0	R&R 1.2	WATER HOSE (CYLINDER HEAD TO RADIATOR) AND/OR CLAMP		EA04R0	R&R .3	WIRE (BATTERY PLUS TERMINAL TO STARTER)	
CA34R0	R&R .6	WATER HOSE (OIL COOLER INLET/OUTLET)		EA06R0	R&R .8	WIRE (STARTER RELAY TO STARTING MOTOR)	
CA9999		OTHER		EA07R0	R&R .3	BATTERY ENGINE GROUND WIRE	
CB01R0	R&R .7	RADIATOR FAN ASSY		EA9999		OTHER	
CB02R0	R&R .8	RADIATOR FAN ASSY INNER PARTS		EB03R0	R&R .8	IGNITION COIL ASSY (ONE SIDE)	
				COMBINATION ITEM:			
				EB05R0	R&R .1	1 OPPOSITE SIDE	
				EB06R0	R&R .3	IGNITER UNIT	
				EB14R0	R&R 1.5	SIGNAL GENERATOR ASSY	
				EB16R0	R&R 3.6	SIGNAL ROTOR	
				EB21R0	R&R .3	SPARK PLUG (ALL)	
				EB22R0	R&R .3	SPARK PLUG CAP (ALL)	
				EB23R0	R&R .8	SIGNAL GENERATOR COVER AND/OR GASKET	
				EB9999		OTHER	
				ED12R0		CAMSHAFT POSITION SENSOR (OUT-	

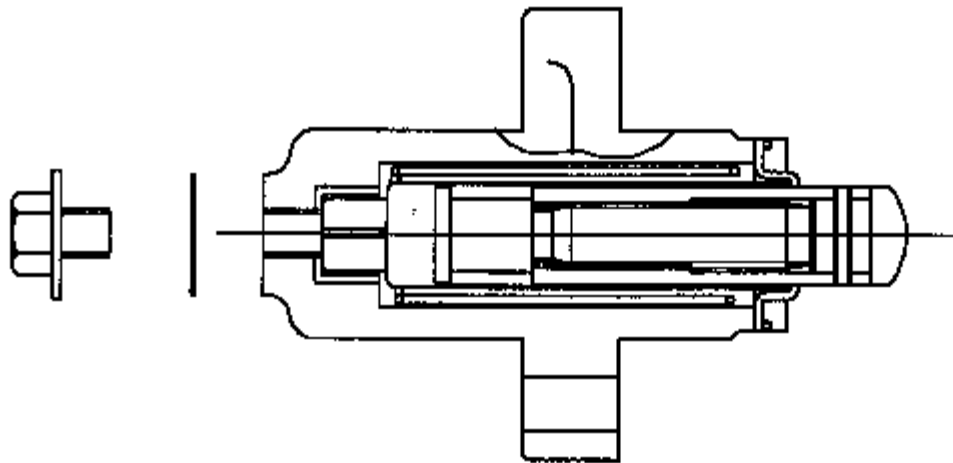
Suzuki Flat Rate Manual



REPORTS OF ALLEGED CAM CHAIN BREAKAGE PRIOR TO RECALL DECISION

<u>MODEL</u>	<u>VIN</u>	<u>MARKET AREA</u>	<u>BUILD DATE</u>	<u>TENSIONER TYPE</u>	<u>FAILURE MILEAGE</u>
GSX-R750X	JS1GR7DA0X2103248	US	Nov-98	Original	260
GSX-R750X	JS1GR7DA1X2102206	US	Aug-98	Original	519
GSX-R750X	JS1GR7DA4X2103608	US	Dec-98	Original	1200
GSX-R750X	JS1GR7DD000505330	France	Aug-98	Original	135
GSX-R750X	JS1GR7DD000504928	France	Jul-98	Original	269
GSX-R750X	JS1GR7DA9X2100056	US	Jul-98	Original	1887
GSX-R750X	JS1GR7DA0X2100115	US	Jul-98	Original	6144
GSX-R750X	JS1GR7DA0X2103248	US	Nov-98	Original	260
GSX-R750X	JS1GR7DA0X2100401	US	Jul-98	Original	Unknown
GSX-R750X	JS1GR7DA7X2100234	US	Jul-98	Original	4210





Original part

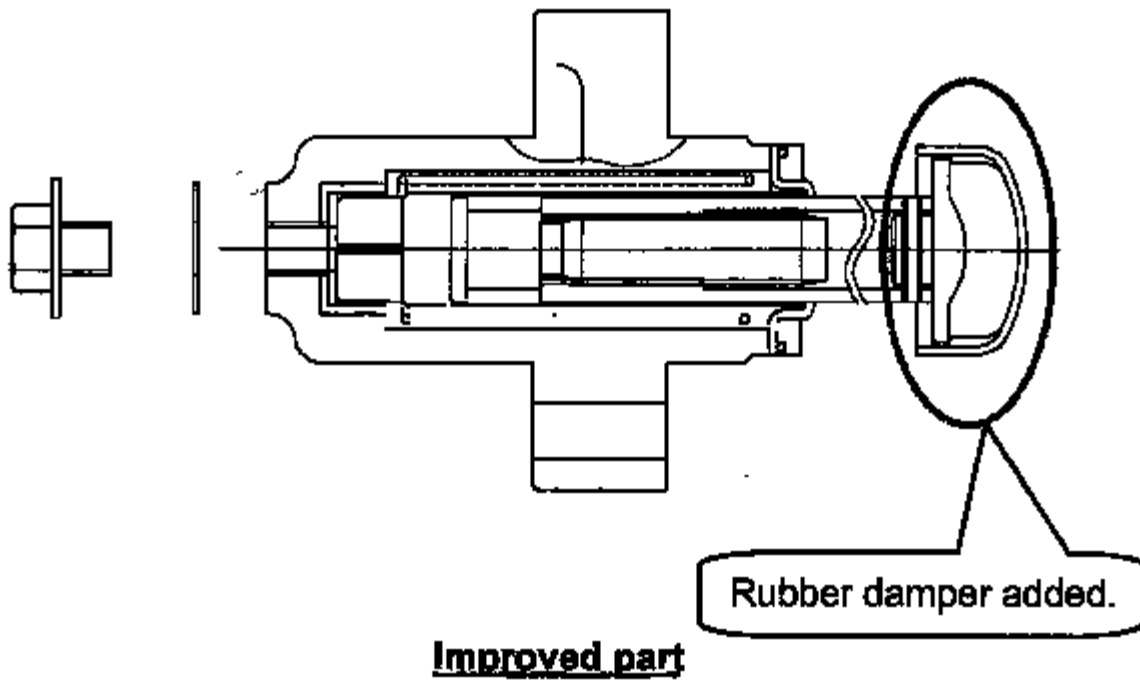


Fig1 Illustration of Cam Chain Tension Adjuster Design Change

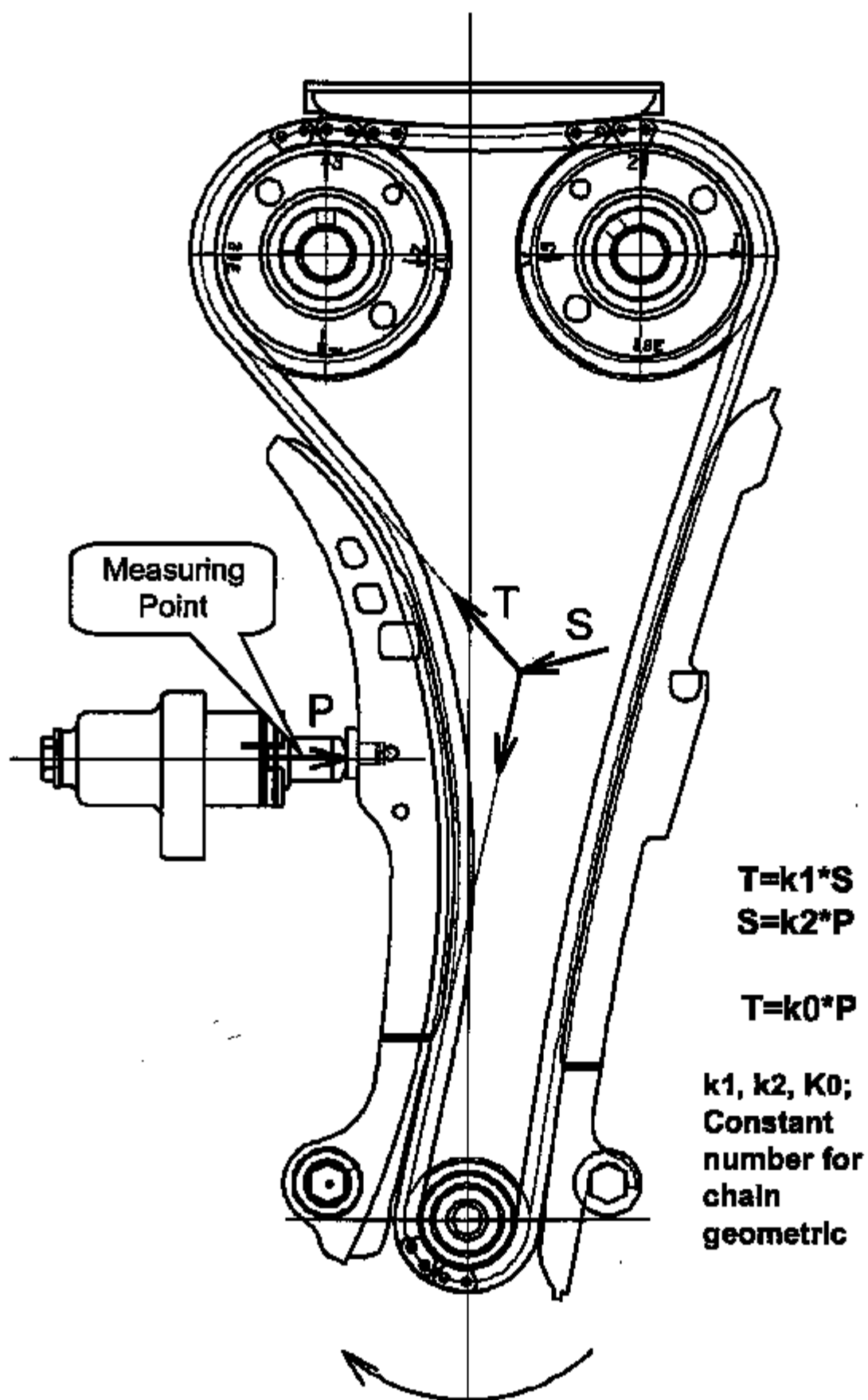
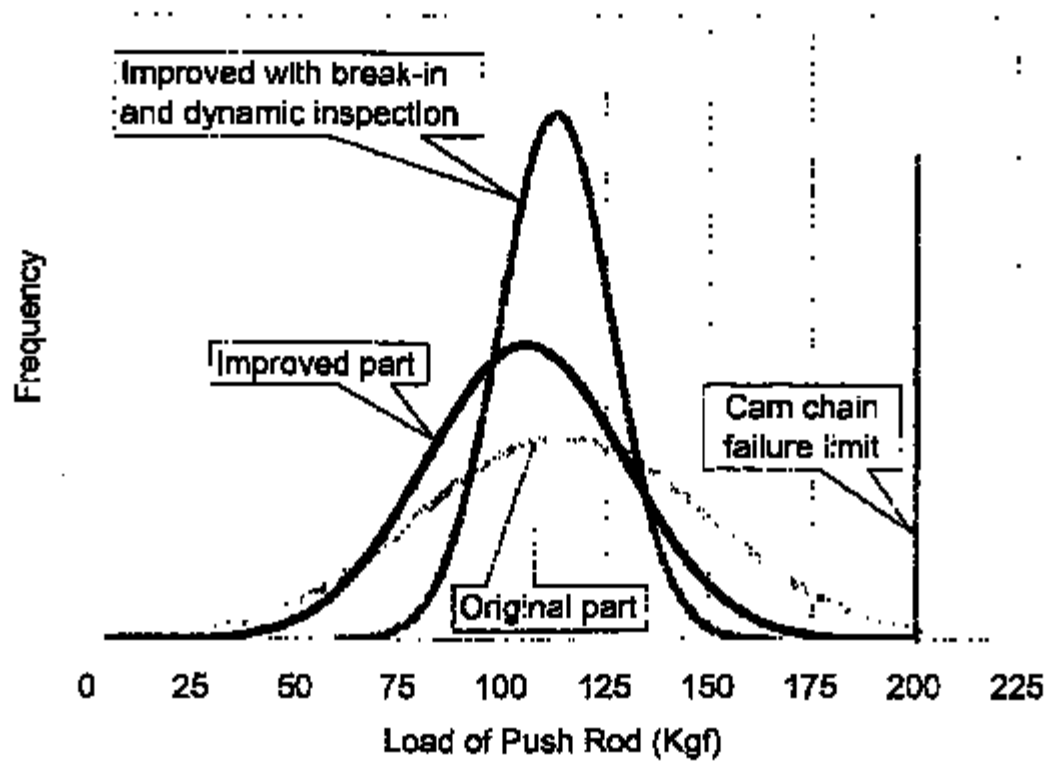
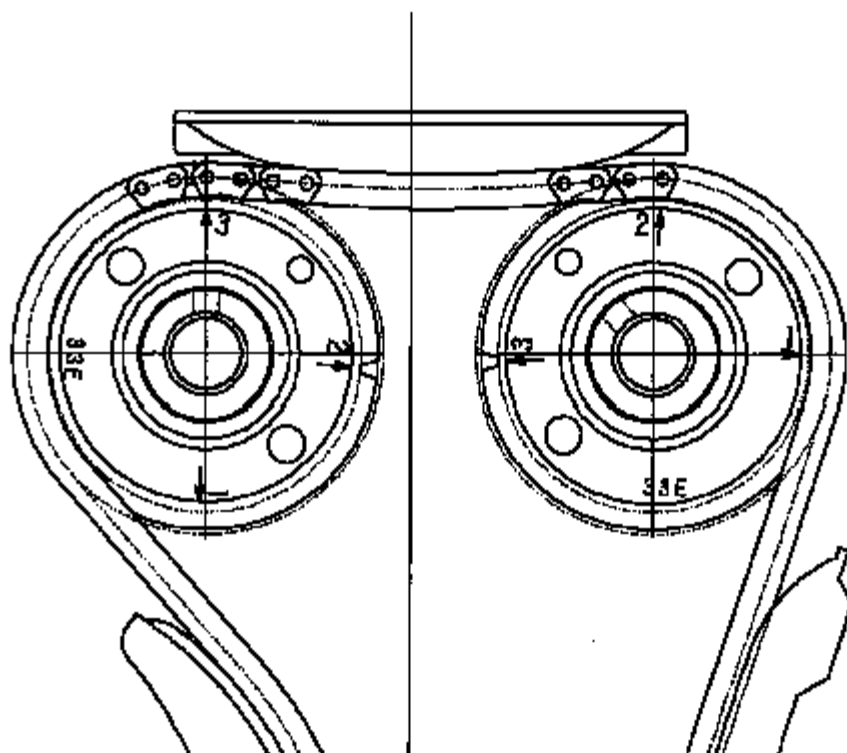


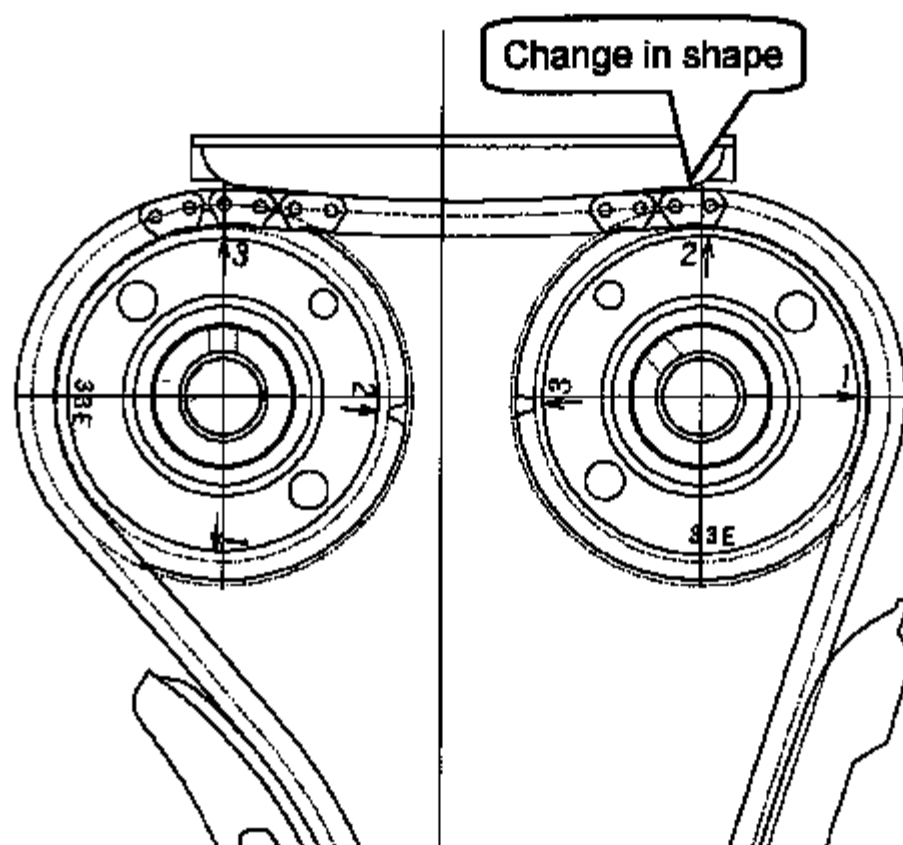
Fig2. Load measurement point for dynamic evaluation tests

Fig3 Maximum Load distribution for adjuster push rod



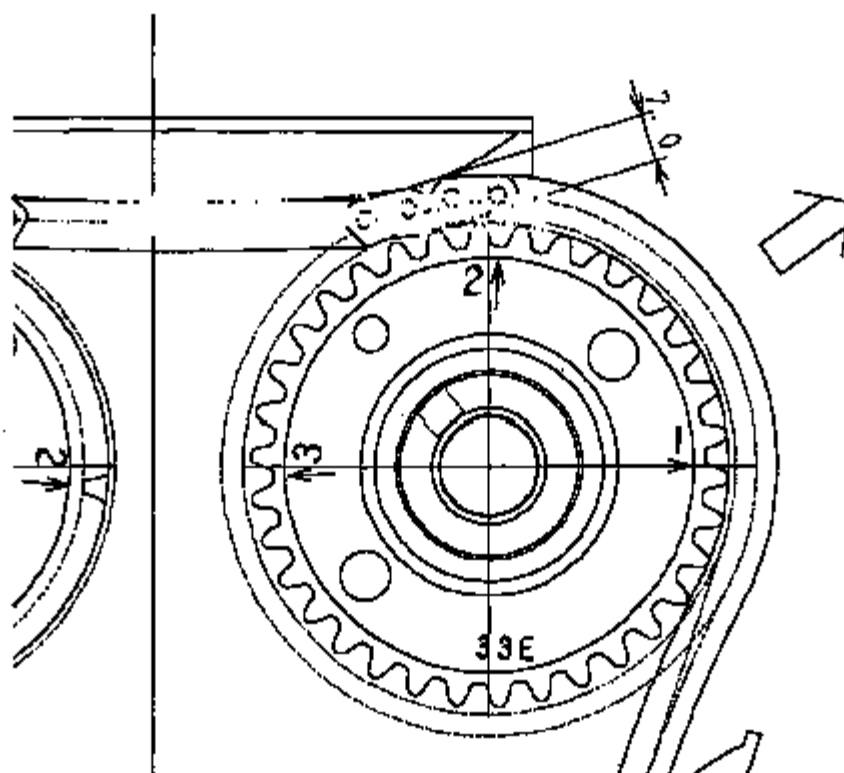


Original part

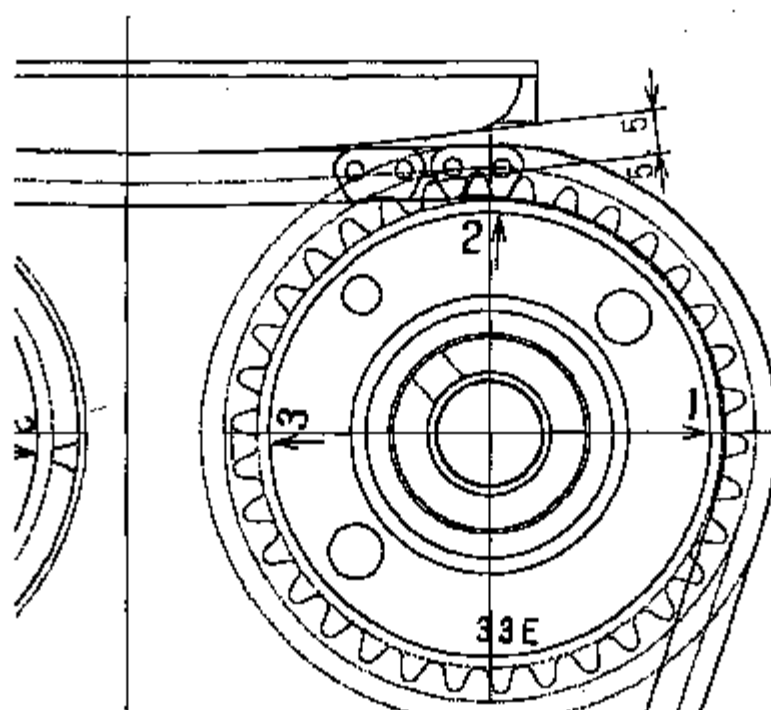


Improved part

Fig4 Illustration of Cam Chain Gulde No.2 Design Change



Original part



Improved part

Fig5 Illustration of Effect of Cam Chain Guide No.2 Design Change

#4

Suzuki

Limited Warranty
Policy



ON-ROAD MOTORCYCLE LIMITED WARRANTY POLICY



DEALER CONTACT INFORMATION

If you have any questions regarding your new Suzuki On-road Motorcycle, your dealer will be glad to assist you. Please use the following space to record his contact information:

Dealer Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Ph#: _____

Contact Person: _____

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Introduction

Thank you for your purchase of a Suzuki on-road motorcycle. Suzuki makes some of the finest vehicles in the world, and we back our products with a warranty that is clear, fair, and supports you and your Suzuki motorcycle.

Every Suzuki motorcycle undergoes numerous and detailed inspections during the manufacturing process. American Suzuki Motor Corporation also requires its dealers to examine vehicles such as yours several times before your first ride: at the time that the motorcycle is assembled from its shipping container, at the time the motorcycle is serviced for its first test ride, and after the dealer's test ride. These inspections are described on your copy of the Certificate of Vehicle Pre-delivery that the dealer provided you when he sold you your vehicle. The reason for all of these inspections is to make sure that your vehicle is in top condition at the time you buy it.

Though your Suzuki motorcycle was manufactured using state-of-the-art manufacturing processes, backed by decades of experience in motorcycle design and development, it is still possible that a problem might occur. We do our very best to make sure that this cannot happen, but sometimes it does.

If a problem should occur with your motorcycle after you buy it, American Suzuki supports your vehicle with a Limited Warranty Policy that ensures that any defects in factory workmanship or materials reported within the warranty period of the vehicle will be repaired as promptly as possible, at no cost to you.

This Suzuki Limited Warranty Policy Booklet describes what conditions are covered by the vehicle warranty, and which conditions are not.

If you have read this booklet and still have a question, ask your dealer's Service Manager or Owner. If they cannot answer your question, please contact American Suzuki, using the information contained in the following Suzuki Limited Warranty Policy.

Welcome to the Suzuki family. We hope that you enjoy every minute you spend with your new Suzuki motorcycle.

SUZUKI ON-ROAD MOTORCYCLE LIMITED WARRANTY 1995 and Later Models

WHAT IS COVERED

American Suzuki Motor Corporation provides a limited warranty for each Suzuki on-road (street-legal) motorcycle that it distributes to, and that is purchased from, an authorized American Suzuki Motor Corporation motorcycle dealer. With regard to those vehicles, American Suzuki warrants that each vehicle is free from defects in materials and factory workmanship, subject to the following exclusions, obligations and limitations. This warranty policy applies to all 1995 and later model Suzuki on-road motorcycles.

If an eligible defect is found, the needed repairs will be performed at no charge to you for parts or labor. Warranty repairs may be made at any authorized American Suzuki Motor Corporation motorcycle dealer in the United States of America. Any needed parts replacement will be made using new or remanufactured genuine Suzuki parts. If parts for the warranty repair must be ordered, you will not be required to leave your vehicle in the dealer during the order period.

Your selling Suzuki dealer is responsible for the correct assembly and pre-delivery servicing of your on-road motorcycle, and will provide you with a signed and completed copy of the Certificate of Vehicle Pre-Delivery. This document describes the operations that the dealer has performed in the preparation of your vehicle for sale.

In addition, your selling dealer will provide you with a warranty identification Servicard. Please present this card, or proof of purchase of your vehicle, to the dealer when requesting warranty repair. (If you lose your warranty identification card, your dealer can obtain a replacement for you.)

SUZUKI VEHICLE LIMITED WARRANTY PERIODS

All warranty periods begin on the date that the vehicle is first delivered to you, or placed into dealer service, such as in the case of a dealer demonstrator.

ON-ROAD MOTORCYCLE WARRANTY PERIOD

(1995 and later Models)

12 Months, Unlimited Mileage

DEMONSTRATORS

If you purchased a Suzuki on-road motorcycle that was used as a dealer or American Suzuki demonstration motorcycle, it may have a different warranty period than that of a new motorcycle. The selling dealer will inform you of the applicable warranty period.

WARRANTY TRANSFER

This warranty is transferable to subsequent purchasers of the on-road motorcycle if American Suzuki Motor Corporation is notified in writing of the new owner's name and address information.

WHAT IS NOT COVERED

Routine service or periodic maintenance such as tune-ups, oil changes and service checks are your responsibility to pay for and have done, and are not covered by this warranty.

Repairs to your vehicle for failures that occurred after the expiration date of the warranty period.

Damage to the vehicle that is not our fault, such as damage caused by accidents or carelessness.

Damage caused by misuse, abuse, unreasonable or improper vehicle operation, such as intentional burning or spinning of the rear tires, shifting gears without use of the clutch, operation of the vehicle with the front wheel aloft, or overheating the vehicle's engine by operating the vehicle in incorrect gears for vehicle speeds.

Damage caused by negligence, such as operation of the vehicle with insufficient, incorrect or excessive oil, fuel, coolant or brake fluid.

Damage caused by alterations or modifications not approved by American Suzuki, such as use of non-Suzuki Genuine Parts or Accessories, or modifications that would change the original vehicle specifications.

Damage to the vehicle from competition, such as racing.

Damage to the vehicle that is caused by insufficient or improperly performed maintenance or repairs, such as not performing maintenance at the intervals required in the Owners Manual, or the use of chemical cleaners that damage the finish of the vehicle.

Damage to the vehicle caused by improper storage, such as weathered or faded finishes, rusting or corrosion of metal components.

Wearing or deterioration of components subject to normal wear during normal vehicle operation, such as tires, brake pads or linings, drive chains and sprockets, clutch plates, fuel oil and air filters, body components, spark plugs, and any rubber components, with the exception of oil seals.

APPLICATION EXCLUSIONS

On-road motorcycles that are used for racing, commercial, rental or law enforcement purposes are excluded from any warranty coverage.

LIMITATIONS

This warranty does not cover incidental or consequential damage, such as damage to personal gear or property, rental of a replacement vehicle, transportation of your vehicle to an authorized dealer for repair, expenses incurred from the loss of use of the vehicle, or your inconvenience.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

YOUR RESPONSIBILITIES

You must operate and maintain your on-road motorcycle in a normal manner, following the recommendations described in the vehicle's Owners Manual. Depending upon your application or climate, some vehicles may require more frequent or additional maintenance to that described in the Owners Manual. While an Authorized Suzuki Motorcycle Dealer is trained and equipped to perform servicing of your vehicle, periodic maintenance may be performed by anyone qualified to do so.

Suzuki reserves the right to deny warranty coverage if the vehicle has not been properly maintained. Be sure to document periodic maintenance to your vehicle. When requesting warranty repair consideration, you may be requested to provide evidence that proper maintenance has been performed.

OBTAINING WARRANTY REPAIRS

If your on-road motorcycle requires a warranty repair, it is your responsibility to take your vehicle to an authorized Suzuki motorcycle dealer for repair. Bring your warranty Identification Servicecard or other documentation indicating the date of purchase, such as your sales receipt. Your dealer will perform the necessary repairs or adjustments within a reasonable amount of time, and will provide you with a copy of the repair order for your records.

Any parts replaced under coverage of this limited warranty become the property of American Suzuki. If you should suffer a second failure of the same item on your vehicle during the warranty period, we ask that you immediately inform your servicing dealer or American Suzuki Motor Corporation of that circumstance.

SPECIAL ASSISTANCE

Should you have a question or problem concerning the limited warranty or the servicing of your on-road motorcycle, please follow these procedures, in the following sequence, for the fastest possible response:

1. Bring your problem to the attention of the dealership's Service Manager, and allow the manager the opportunity to resolve your concern.
2. If you still have a concern, fully explain the situation to the General Manager or Owner of the dealership. Ask for their cooperation and assistance in resolving your concerns. These individuals are in the very best position to assist you, as they are vitally concerned with your satisfaction and future business.
3. If you request us to do so, American Suzuki will assist you by contacting the authorized Suzuki dealer regarding any inquiry related to service or warranty concerns. We will speak to the Owner, General Manager, Service Manager or Technician to learn all of the relevant facts, before making any decisions. This process will be performed as quickly as possible, a certain amount of time must be allowed for us to thoroughly investigate the facts of the situation.

While we urge you to write American Suzuki, so as to provide us with a detailed description of your concern, you may also

telephone the Customer Service Department from 8:30am to 5:00pm Pacific Time. The address and phone number are as follows:

American Suzuki Motor Corporation
Motorcycle / ATV Customer Relations
P.O. Box 1100
Brea, CA 92822-1100
Phone: (714) 998-7040 Ext. 2380
Fax: (714) 970-6005

We will require some information to investigate your problem: the model, frame number, mileage, event dates, dealer name and the dealer personnel consulted, your problem or question, and any modifications or accessories your vehicle has that might be related to the problem.

Your State may require that you notify American Suzuki Motor Corporation of a problem in writing prior to seeking assistance through legislated remedies, such as under Repair/Replace laws. If so, please use the above address.

SUZUKI MAKES NO PROMISES OR WARRANTIES OTHER THAN THOSE PROMISES MADE IN THIS LIMITED WARRANTY.

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATIONS MAY NOT APPLY.

THIS WARRANTY GIVES YOU SOME SPECIFIC RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY, FROM STATE TO STATE.

SUZUKI DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER WARRANTY, OBLIGATION, OR LIABILITY IN CONNECTION WITH THESE PRODUCTS.

Suzuki Motorcycle Limited Noise Emissions Warranty

American Suzuki Motor Corporation (P.O. Box 1100, Brea, CA, 92822-1100) warrants to the first and each subsequent purchaser that each new Suzuki motorcycle distributed by American Suzuki in the United States or its possessions, was designed, built and equipped so as to conform at the time of initial sale with applicable U.S. E.P.A. noise regulations.

Suzuki Motorcycle Federal Emission Control System Limited Warranty

**This Limited Warranty Applies To All Suzuki Street-Legal Emission
Controlled Motorcycles**

American Suzuki Motor Corporation warrants to the first and each subsequent purchaser of each Suzuki motorcycle sold in the United States or its possessions that was manufactured on or after January 1, 1978, and that included as standard equipment a headlight, taillight, and stoplight, that it was designed, built and equipped so as to conform at the time of initial sale with all U.S. emission standards applicable at the time of manufacture, and that it is free from defects in material and workmanship which cause it not to meet those standards within the time and mileage limits listed below.

WARRANTY COVERAGE TIME AND MILEAGE LIMITS

Class I	50cc - 169cc	5 years or 12,000km (7,456mi) whichever comes first
Class II	170cc - 279cc	5 years or 18,000km (11,185mi) whichever comes first
Class III	280cc or larger	5 years or 30,000km (18,641mi) whichever comes first

WHAT IS NOT COVERED BY THIS WARRANTY

This warranty does not cover the following:

Failures, other than those resulting from defects in materials and workmanship, which arise solely as a result of owner abuse and/or lack of maintenance such as:

- a. misuse
- b. accident
- c. failure to perform required maintenance services
- d. improperly performed maintenance
- e. use of replacement parts or accessories which do not conform to Suzuki specifications which adversely affect emission performance and/or durability
- f. racing
- g. renting

- h. tampering with the speedometer so that actual mileage cannot be readily determined

Also not covered are:

- a. replacement parts used in regular maintenance services (such as spark plugs, fuel lines, filters, lubricants, tappet shims)
- b. loss of time, inconvenience, or loss of use of the motorcycle or other consequential damages

Maintenance, Replacement, Or Repair Of The Emission Controlled Device And Systems May Be Performed By Any Motorcycle Repair Establishment Or Individual, Using Any Motorcycle Part Which Has Been Certified Under The Provisions Of The Clean Air Act, Section 207 (a) 2.

While maintenance service can be performed by any qualified service outlet, warranty service must be performed by an authorized Suzuki dealer during normal business hours. Receipts should be retained in the event questions arise concerning maintenance service.

Suzuki motorcycles which comply with U.S. emission regulations were designed, built, and tested using Genuine Suzuki Parts. Therefore, it is recommended that only Genuine Suzuki Parts be used for maintenance, replacement or repair.

The warranty obligations are not dependent upon the use of Suzuki Genuine Parts; however, if other than Genuine Suzuki Parts are used for maintenance, replacement or repair of components affecting emission control, the owner should assure himself that such parts are warranted by their manufacturer to be equivalent to Genuine Suzuki Parts in performance and durability.

WARRANTY LIMITATIONS

Any emission control systems warranty implied by law, including any warranty of merchantability or fitness for a particular purpose, is limited to the express emission control systems warranty terms stated in this warranty.

Some States Do Not Allow The Exclusion Or Limitation Of Incidental Or Consequential Damages, So The Preceding Limitations Or Exclusions May Not Apply To You.

Some States Do Not Allow Limitations On How Long An Implied Warranty Lasts, So The Above Limitations May Not Apply

This Limited Warranty Gives You Specific Legal Rights And You May Also Have Other Rights Which Vary From State To State.

If you have any questions regarding this warranty, please use the following contact information:

American Suzuki Motor Corporation
Motorcycle / ATV Customer Relations
P.O. Box 1100
Brea, CA 92622-1100
(714) 996-7040 Ext. 2380

Suzuki California Emission Control System Limited Warranty

This Limited Warranty Applies **ONLY** to Suzuki street-legal emission-controlled motorcycles certified for sale and registered in California.

WARRANTY COVERAGE

American Suzuki Motor Corporation warrants to the first and each subsequent purchaser of any 1991 and later model year Suzuki motorcycle certified for sale and registered in California, which includes as standard equipment a headlight, taillight, and stoplight, and which has an engine displacement of 50cc or more, that the motorcycle is:

- (1) Designed, built and equipped to conform with applicable regulations of the U.S. Environmental Protection Agency and the California Air Resources Board; and
- (2) Free from defects in material and workmanship which would cause it not to conform with applicable regulations within the applicable warranty period described below.

During the applicable warranty period, any authorized Suzuki motorcycle dealer will, at no cost to you, make the necessary diagnosis, repair, or replacement necessary to correct defects in the components listed under Covered Parts.

WARRANTY PERIODS

The warranty begins on the date the motorcycle is first delivered at retail or is first put into use as a demonstrator, whichever comes first, and continues for the applicable warranty period shown below.

Class I	50cc - 169cc	5 years or 12,000km (7,456mi) whichever comes first
Class II	170cc - 279cc	5 years or 18,000km (11,185mi) whichever comes first
Class III	280cc or larger	5 years or 30,000km (18,641mi) whichever comes first

COVERED PARTS

Listed below are parts which are covered by the California Emission Control System Warranty. Some of the parts listed below may require scheduled replacement and are warranted up to the replacement interval.

Carburetor(s) and internal parts
Fuel injection system and internal parts
Cold start enrichment system
Intake pipe(s)
Air suction system components
Spark advance mechanism, ignition coil and control module
Spark plugs and ignition wires
Crankcase ventilation system components
Evaporative emission control carbon canister and associated controls
Fuel Tank and filler cap
Emission-related sensors, switches, valves, hoses, clamps, fittings, tubes, sealing gaskets or devices, mounting hardware, and electronic controls used in the above systems.

WHAT IS NOT COVERED

Suzuki's obligations under the California Emission Control System Warranty do not apply to any of the following:
Conditions resulting from tampering, misuse, improper adjustments (unless they were made by an authorized Suzuki motorcycle dealer during a warranty repair); alteration, accident, failure to use the recommended fuel and oil, or not performing required maintenance services.

The replacement of maintenance parts after these parts have been replaced at their first required maintenance point.

Consequential damages such as loss of time, inconvenience, loss of use of the motorcycle, etc.

Any motorcycle on which the odometer reading has been changed so that the actual mileage cannot be readily determined.

Any non-Suzuki part or malfunctions of Suzuki parts due to the use of non-Suzuki parts.

MAINTENANCE AND REPAIRS

You are responsible for the proper use and maintenance of your motorcycle. You should keep all receipts and/or maintenance records

covering the performance of regular maintenance in the event that questions arise. These receipts and/or maintenance records should be transferred to each subsequent owner. Suzuki reserves the right to deny warranty coverage if the motorcycle has not been properly maintained. Warranty claims will not be denied, however, solely because of the lack of required maintenance or failure to keep maintenance records.

MAINTENANCE, REPLACEMENT OR REPAIR OF EMISSION CONTROL DEVICES AND SYSTEMS MAY BE PERFORMED BY ANY REPAIR ESTABLISHMENT OR INDIVIDUAL USING ANY PART. HOWEVER, WARRANTY REPAIRS (WHICH ARE PROVIDED AT NO COST TO YOU) MUST BE PERFORMED BY AN AUTHORIZED SUZUKI MOTORCYCLE DEALER (EXCEPT IN AN EMERGENCY SITUATION). THE USE OF PARTS THAT ARE NOT EQUIVALENT IN PERFORMANCE AND DURABILITY TO SUZUKI PARTS MAY IMPAIR THE EFFECTIVENESS OF THE EMISSION CONTROL SYSTEM AND HAVE A BEARING ON THE OUTCOME OF A WARRANTY CLAIM IF THESE PARTS CAUSE FAILURE TO WARRANTED PARTS.

If other than Suzuki parts are used for maintenance replacement or for the repair of components affecting emission control, you should assure yourself that such parts are warranted by their manufacturer to be equivalent to Suzuki parts in performance and durability. In an emergency situation (when a Suzuki motorcycle dealer is not reasonably available, a Suzuki part is not available for 30 days, or a repair is not completed in 30 days) you may have repairs performed by any repair establishment or individual using any equivalent part. For emergency repairs, Suzuki will reimburse you for the diagnosis, labor, and parts used (parts not to exceed the Suzuki retail price, and labor not to exceed the geographically appropriate hourly rate or Suzuki's recommended time allowance).

HOW TO MAKE A CLAIM

To make a claim under the California Emission Control System Warranty, bring your Suzuki motorcycle to any authorized Suzuki motorcycle dealer. If an emergency repair was performed, bring the replaced parts and a copy of the paid receipt to any authorized Suzuki dealer for reimbursement consideration.

This warranty is in addition to the applicable Suzuki Motorcycle Limited Warranty. If you have any questions regarding this warranty, use the following contact information:

American Suzuki Motor Corporation
Motorcycle / ATV Customer Relations
P.O. Box 1100
Brea, CA 92622-1100
(714) 996-7040 Ext. 2380

California Emission Control System Warranty Statement Your Warranty Rights and Obligations

THIS PAGE SUMMARIZES THE COVERAGE PROVIDED BY SUZUKI'S CALIFORNIA EMISSION CONTROL SYSTEM WARRANTY AS DISPLAYED ABOVE. THIS SUMMARY IS REQUIRED BY THE CALIFORNIA AIR RESOURCES BOARD

The California Air Resources Board and American Suzuki Motor Corporation ("Suzuki") are pleased to explain the emission control system warranty on your 1991 or later model year motorcycle. In California, new motorcycles must be designed, built and equipped to meet the State's stringent anti-smog standards. Suzuki must warrant the emission control system on your motorcycle for the periods of time listed below, provided that there has been no abuse, neglect, or improper maintenance of your motorcycle.

Your emission control system may include parts such as the carburetor or fuel injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies. When a warrantable condition exists, Suzuki will repair your motorcycle at no cost to you, including diagnosis, parts and labor.

SUZUKI'S WARRANTY COVERAGE

For the applicable warranty period shown below, if an emission related part on your motorcycle is defective, the part will be repaired

or replaced by Suzuki. This is your emission control system
DEFECTS WARRANTY:

WARRANTY PERIODS

Class I	50cc - 169cc	5 years or 12,000km (7,456mi) whichever comes first
Class II.	170cc - 279cc	5 years or 18,000km (11,186mi) whichever comes first
Class III.	280cc or larger	5 years or 30,000km (18,641mi) whichever comes first

OWNER'S WARRANTY RESPONSIBILITIES:

As the motorcycle owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Suzuki recommends that you retain all receipts covering maintenance on your motorcycle. Suzuki cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your motorcycle to an authorized Suzuki motorcycle dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the motorcycle owner, you should also be aware that Suzuki may deny you warranty coverage if your motorcycle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Suzuki's Customer Service Department at 1-714-998-7040, Ext. 2380, or the California Air Resources Board at 9528 Telstar Avenue, El Monte, Ca 91731.

MAINTENANCE RECORD

Your Suzuki motorcycle requires periodic maintenance to ensure its reliable operation and performance. Please refer to your Owners Manual for the exact maintenance operations required and the intervals at which they are to be performed.

For your convenience, a record of your motorcycle's service may be recorded below:

1 st Service	DATE: _____	VEHICLE MILEAGE/TIME: _____ mi/hr
	WORK PERFORMED: _____	
	TECHNICIAN: _____	
2 nd Service	DATE: _____	VEHICLE MILEAGE/TIME: _____ mi/hr
	WORK PERFORMED: _____	
	TECHNICIAN: _____	
3 rd Service	DATE: _____	VEHICLE MILEAGE/TIME: _____ mi/hr
	WORK PERFORMED: _____	
	TECHNICIAN: _____	
4 th Service	DATE: _____	VEHICLE MILEAGE/TIME: _____ mi/hr
	WORK PERFORMED: _____	
	TECHNICIAN: _____	
5 th Service	DATE: _____	VEHICLE MILEAGE/TIME: _____ mi/hr
	WORK PERFORMED: _____	
	TECHNICIAN: _____	
6 th Service	DATE: _____	VEHICLE MILEAGE/TIME: _____ mi/hr
	WORK PERFORMED: _____	
	TECHNICIAN: _____	

AMERICAN SUZUKI MOTOR CORPORATION
3251 E. IMPERIAL HIGHWAY
BREA, CALIFORNIA 92821-8722

P/N 98528-0813-013
REVISED 8/01